

Matthew Metcalfe  
West Berkshire Council  
Market Street  
Newbury  
RG14 5LD

26<sup>th</sup> October 2021

Dear Matthew,

**Letter of Support for the West Berkshire Bus Service Improvement Plan (BSIP)**

Stagecoach South are delighted to provide this letter of support for the West Berkshire BSIP. We have been involved closely in the preparation of the BSIP through close and regular dialogue and regular meetings with West Berkshire Council as the BSIP has been drafted, and we appreciate this high level of engagement and openness with bus operators.

We are pleased that the BSIP shows a high level of ambition for how West Berkshire Council and local bus operators will work together over the coming years to deliver a step-change in the quality and reliability of bus services. Such a step-change can best be achieved through sustained investment as part of the planned Enhanced Partnership, being developed by the end of March 2022 and continued close partnership working.

We are looking forward to working with West Berkshire Council to build upon our existing highly successful voluntary partnership arrangements which have served us so well up to this point, as we develop the Enhanced Partnership together. We are confident that the West Berkshire BSIP and EP will help to enable us to deliver achieve a virtuous cycle of sustained bus passenger growth and improving customer satisfaction.

Yours sincerely



Rob Vince  
Stagecoach South