

BERKSHIRE

Care Directory

Autumn 2024





Live Safe & Well

Avery Healthcare offers a safe and supportive environment where residents can flourish, make new friends, maintain contact with their local communities and live a life of possibility.

Nutritionally balanced seasonal menus • Spacious, beautifully decorated bedrooms
Stimulating schedule of daily activities and entertainment • Highly trained staff teams
Residential, nursing, dementia, and respite care

Ascot Grange | Astbury Manor | Bagshot Gardens
Camberley Heights | Camberley Woods | Cliveden Manor
Sonning Gardens | Virginia Water

averyhealthcare.co.uk/surrey

Contents

Inside this care directory

| | |
|--|----|
| ■ Introduction | 6 |
| ■ Making a decision about care | 6 |
| ■ How to contact Social Services | 7 |
| ■ The Care Act 2014 | 8 |
| ■ What has changed? | 8 |
| ■ Alternative ways of meeting your care needs | 9 |
| ■ Moving into a care home | 10 |
| ■ Choosing a suitable home..... | 10 |
| ■ Types of care homes..... | 10 |
| ■ Paying for your care home | 11 |
| ■ What to ask/look for when you visit a care home | 11 |
| ■ Registration & inspection of care homes | 15 |
| ■ Your rights in a care home | 15 |
| ■ Care at Home Services (Domiciliary Care) | 16 |
| ■ Live-in Care..... | 18 |
| ■ Complaints about care services | 19 |
| ■ Other sources of information & advice | 20 |

Registered care homes, care homes with nursing, local authority care homes and independent hospitals in the Berkshire area

| | |
|--|----|
| ■ Bracknell Forest..... | 22 |
| ■ Reading | 24 |
| ■ Slough..... | 29 |
| ■ West Berkshire | 31 |
| ■ Windsor & Maidenhead | 35 |
| ■ Wokingham | 39 |
| ■ Registered Home Care Agencies in the Berkshire area | 44 |
| ■ Index to Care Homes | 57 |
| ■ Index to Home Care Agencies in the Berkshire area | 58 |

Further copies of the directory can be obtained from any of the Berkshire local authorities. Alternatively an ebook can be viewed here: www.octagon.org.uk/berkshire/autumn2024



Harino Care LTD. Is a family-run business serving the local community since 2013



We want to share our unique story to highlight what sets us apart.

The driving force behind Harino Care is Peter, a Czech entrepreneur who moved to the UK after running several businesses in the Czech Republic and South Africa. With a background in IT, Peter teamed up with his partner Barbara, who had extensive experience in the care sector in Lincolnshire. After relocating to the South of England, they decided to leverage their combined skills to “make things different” in the home care industry.

From our humble beginnings as a local business, Harino Care has blossomed into the leading home care provider in West Berkshire and the Reading area. Despite our growth, we remain steadfast in our commitment to personalized care. Our clients, without exception, are our top priority. Our dedicated office team, equipped to handle all needs – whether typical or extraordinary – works in harmony with our

in-house trained carers, who bring professionalism and a warm smile to every visit.

At Harino Care, we are not just about tradition and personal touch. Thanks to Peter’s IT expertise, we are at the forefront of integrating technology into home care. We have embraced paperless communication, offer online access to information for family members, provide 24/7 on-call manager support, and employ real-time vehicle monitoring to ensure prompt and reliable service. Our innovative use of technology is a testament to our commitment to efficiency and quality.

We take pride in having built a robust business from the ground up. Unlike franchise-based companies, we are not bound by restrictive agreements, allowing us to tailor our care to meet each client’s unique needs.

If you believe we could assist you, your loved ones, or anyone you know, don’t hesitate to contact our office. We offer a free consultation and situation assessment to discuss how we can help.

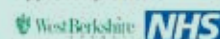


Your local CQC Registered Care provider since 2013.
 Person centred care services to suit our client’s needs.

- Personal hygiene
- Medication
- Medical appointments
- Bathing
- Meals
- Pop in visits
- Dressing
- Shopping
- Live-in care
- Laundry
- Companionship
- Respite care

Unit 10 Chiltern Enterprise Centre, Station Road, Theale, RG7 4AA
 tel.: 0118 930 6120 | mail: info@harinocare.com
www.harinocare.com

Approved provider:



Can't go to Specsavers? They'll come to you

We caught up with Kejal Shah who has been an Optometrist with Specsavers Home Visits for 8 years. She explains to us how this much-needed service works.



So, tell me more about the Home Visits service...

Our at-home eye test is very similar to what you would have experienced in-store, just with a few adjustments and specialist equipment to make it home-friendly.

Optometrists, like myself, carry out the eye test, adjusting it to your individual needs. If glasses are needed, experienced colleagues will help with frame selection and then return to fit them. And, it goes without saying, all customers are supported with ongoing aftercare.

In response to demand, we've also now launched a new audiology home visits service. So far, we have home hearing services in 14 locations in the UK, with plans to expand this over the coming months.

Who is able to benefit from a home eye test?

Put simply, it's about bringing the service to your door, if you can't get to one of our stores.

So if you, a friend, or loved one, are unable to leave your home or care home unaccompanied, due to a physical or mental illness or disability, we can come to you.

There are a wide range of conditions and reasons why someone might not be able to leave their home. You can speak to us about your situation and we can help you understand if you or your loved one qualifies.

What if someone is bedbound, or struggling with communication? Can you still help them?

The Home Visits service is designed to provide eyecare which is as individual as our customers are.

Some customers might be clinically vulnerable or they might be non-verbal or living with dementia. Depending on the situation, we might use pictures instead of letters for example. Even with a customer who is bedbound, we can change the position of the chart so we're still getting completely accurate results. All the tests are adapted to fit the customer's environment and comfort level. We can also speak to the customer or their loved one ahead of the visit, to address any questions or talk through the process.



Given that you provide such a personal and tailored service, does your care go beyond just an eye test?

Every colleague I know sees our services as something beyond just a job. Whether it's sharing stories over a cuppa, popping something in the post for them, or passing them something out of reach, going that extra mile is such a rewarding part of our role. I only need to see a customer's smile to know I've made a difference.

That's a big part of what we do. Provide a personal service, tailored care and expertise, right to people's homes, no matter what their situation – in homes, care homes or sheltered housing.

How do I find out whether someone is eligible?

You can head to our website at www.specsavers.co.uk/home-eye-tests which features a simple step-by-step guide to eligibility and a wealth of information. Alternatively, you can call **0800 0890144**.

**Dad doesn't go to Specsavers
They come to him**

Find out about home visits and see if your loved one is eligible, online or on 0800 0890144.

Specsavers

Geographical restrictions apply.

Introduction

This Directory has been commissioned by the six Unitary Local Authorities in Berkshire

It provides information and advice to help you if you feel you need assistance with your everyday living arrangements.

It contains information on:

- getting your care needs assessed
- alternative ways of meeting your care needs
- the financial help available from Social Services
- the different types of care homes and how they are regulated
- choosing the right care home
- home care agencies and how they are regulated
- choosing the right home care agency.

The directory also contains lists of:

- care homes and the needs they cater for
- home care agencies and the needs they cater for
- other sources of information and advice

The decision that you need help with your everyday living arrangements can be difficult and distressing – we hope that you find the Directory helpful.

Making a decision about care

If you feel you need help with your everyday living arrangements, you should ask your local Social Services to assess your care needs. You are entitled to a Needs Assessment however much money you have. It is essential to have one if you think you may need financial support from Social Services.

Please note: Every effort has been made to ensure that the information in this Directory is correct at the time of going to print – however, things will change over time. Inclusion in this directory does not constitute a recommendation and we cannot give a view as to which of the care homes or home care agencies listed provide the best care or the widest range of services.



How to contact Social Services

Contact information and where to find us

West Berkshire Council

Adult Social Care
Council Offices
Market Street
Newbury
RG14 5LD
01635 503050
Email: adultcare@westberks.gov.uk
www.westberks.gov.uk/adultcare



Wokingham Borough Council

Adult Social Care
P.O. Box 154,
Shute End,
Wokingham, Berkshire. RG40 1WN
0118 974 6000
Email: wokinghambc@wokingham.gov.uk
www.wokingham.gov.uk



WOKINGHAM
BOROUGH COUNCIL

Slough Borough Council

Observatory House
25 Windsor Road
Slough, Berkshire
SL1 2EL
01753 475111 option 1
Email: Adult.SocialCare@slough.gov.uk
www.slough.gov.uk



Reading Borough Council

Adult Social Care
Civic Offices, Bridge Street,
Reading. RG1 2LU
0118 937 3747
Email: community.care@reading.gov.uk



Reading
Borough Council
Working better with you.

Bracknell Forest Borough Council

Adult Social Care
Time Square, Market
Street, Bracknell.
RG12 1JD
01344 351500
Email: adult.services@bracknell-forest.gov.uk
www.bracknell-forest.gov.uk



**Bracknell
Forest
Council**

Royal Borough of Windsor & Maidenhead

Adult Services, Town Hall,
St Ives Road, Maidenhead. SL6 1RF
01628 683744 (Front Door)
Email:
Adultsocialcarefrontdoor@RBWM.gov.uk
www.rbwm.gov.uk



**THE ROYAL BOROUGH OF
WINDSOR AND
MAIDENHEAD**

The Care Act 2014

What is it and what's changed?

The Care Act 2014 came into force on 1st April 2015 along with a range of new supporting regulations and a single set of new statutory guidance, which, taken together, describe how the Act should be applied in practice. The aim of the change was to simplify and modernise the system, which had become too complex and to introduce a new charging system.

Care and support has changed to be more consistent across England. The Care Act marks a significant reform of social care services and simplifies the many acts of legislation into one modern law.

If you are in need of care and support or, if you are a carer, it is important to know how these changes will help you.

Care and support is the help some adults need to live as well as possible with any illness or disability they may have. It can include help with things like:

- washing
- dressing
- eating
- getting out and about
- keeping in touch with friends or family

What has changed?

All councils are legally required to meet a national minimum level of care and support needs. If you are a carer, you will be entitled to an assessment of your needs, irrespective of whether the person you care for has eligible needs.

For the first time, if you, as a carer, have eligible needs of your own, you have the right to support from your council to help you carry on caring and look after your own wellbeing.

The main changes to care and support are:

- a national level of care and support needs across all councils
- councils work together to make sure you don't have a gap in your care if you move to another area in England
- more help for carers - find out more from your council and Carers Direct
- Deferred Payment agreements extended to all of England (so you shouldn't have to sell your home in your lifetime to pay for your care)

You could benefit from the changes if you:

- receive care and support
- support someone as a carer
- are planning for future care and support

To find out more about the changes and how you might benefit, visit www.gov.uk/careandsupport

You can also speak to your local council for more information and get advice about your circumstances.



Alternative ways of meeting your care needs

What's the options?

Moving into a care home is not always the only option. It may be possible to get care and support in your own home, or move to sheltered accommodation.

If you ask Social Services for help we will talk to you about your situation so that we can fully understand your needs and identify what sort of support will help you best. Our aim is to provide or arrange support and services to enable you to stay living in your own home for as long as you can and to help you stay as independent as possible.

The sorts of things we may organise include:

- help at home with your personal care (such as getting in and out of bed, washing, dressing etc)
- and practical tasks (such as shopping or paying bills)
- community meals – (through lunch clubs)
- adaptations and equipment or daily living aids to help you cope with a disability
- activities and friendship through day centres or other community activities
- information, advice and help on a range of practical issues such as claiming benefits, moving into more suitable accommodation and emergency alarm services.

To qualify for help from Social Services you have to meet our eligibility criteria. Our services are prioritised so that those whose safety and independence is most at risk get services first.

Some Adult Social Care Services are free, some have a fixed charge and some have a variable charge which is based on your ability to pay. There are also independent organisations which specialise in giving free legal and financial advice on paying for the cost of living in a care home.

If you don't qualify for financial help from Social Services there are many private agencies that offer home care and support services.

This directory has a section that lists all the care at home agencies that operate locally.

Assured Care and Support (West Berkshire and Wokingham)

Assured Care and Support is a directory and vetting scheme for self-employed Personal Assistants, designed to raise standards and provide assurance to people who need care.



It is for vulnerable adults and provides reassurance that the carer you engage has been thoroughly checked by Trading Standards. The scheme is jointly resourced by Adult Social Care and Trading Standards.

We can also help you to find the care and support you need through our network of Personal Assistants.

For help finding care and more information about the scheme, please visit our website at: <https://www.westberks.gov.uk/assured-care-and-support>

Or contact our Assured Care and Support Scheme Manager at: assuredcareandsupport@westberks.gov.uk
Telephone 01635 503487

Moving into a care home

Choosing the right home

Moving into a care home

If you are thinking of moving into a care home and think that you need help with paying for your place there, you must first ask Social Services to assess your needs. If your assessment shows that your needs can be met by help at home, we will explain the sorts of help we can arrange to help you stay living at home.

If your assessment shows that you are likely to need residential or nursing care, we will carry out a financial assessment to see if you are entitled to help towards the care home fees. If you qualify, we will tell you how much funding you are likely to get and how much you will have to pay yourself towards your care.

Choosing a suitable home

If you and Social Services agree that the best outcome for you is to move into a care home, you should get information from as many different homes as possible.

Types of care homes

All care homes have to be registered with the Care Quality Commission. To be registered they must meet the requirements laid out in the National Minimum Standards. If a home wishes to offer specialist services (such as nursing care) they must be registered for this.

Homes registered as care homes only

Homes which are registered as care homes only, are for people who cannot manage to live without the help of other people. They provide accommodation, meals and help with personal care. Healthcare needs are met by community health services.

Care homes that are also registered to provide nursing care

Some care homes are also registered to provide nursing care. This type of home can cater for people who have ongoing health needs that require the skills of qualified nurses. A qualified nurse must be on duty at all times.

Specialist care homes

Other homes are set up and registered to provide specialist care for other types of needs such as physical disabilities, learning disabilities, mental health problems or dementia. They do this by providing appropriate services and facilities to meet these special needs.

Many homes are also registered to meet the needs of particular cultures or religions – they do this by employing staff who speak appropriate languages or by delivering services in a sensitive way.



Paying for your care home

Who qualifies and what are the charges?

Who qualifies for financial help from Social Services?

The rules about who can and can't get help with care home fees are set by the government.

Unlike health, care is not free at the point of use. Everyone has to contribute something towards their care costs now and this will continue in the future.

Extending choice of accommodation

People who receive local authority financial support and whose care and support needs have been determined to be best met in a care home may choose more expensive accommodation than the amount set in their personal budget.

The additional costs associated with such choices (known as "top-up" payments) must be met by the person themselves ("first party top ups") or a third party such as a family member or friend, under a written agreement with the local authority. Currently, there are restrictions on the circumstances in which people themselves can make top-up payments.

However, the decision to make top up payments will remain completely optional and will, as now, be subject to the person making the payments being willing and able to do so and a written agreement with the local authority.

Charges

There is no charge for having your needs assessed or a care plan drawn up. However, there are services for which we do make a charge. The amount will depend on your income and your ability to pay. As mentioned above, we can help you check that you are receiving all the state benefits you are entitled to.

If you receive Attendance Allowance or the care component of the Disability Living Allowance it will be taken as part of your income in calculating your financial contributions. However, these allowances will stop after four weeks unless you are responsible for the full cost of your care home placement.

What to ask/look for when you visit a care home

Homes vary enormously in the services and facilities they offer. Although you will get some idea of what a home is like from its information, there are lots of details that you can only find out by visiting the property and asking questions.

We have put together a list of the sorts of things that you may want to look for and ask. You may find it helpful to photocopy this list so that you can keep a separate record for each home you visit. This will help you remember what you liked or disliked about each home when the time comes to make a decision.

We recommend that you arrange a trial stay at the home you are thinking of moving to before you commit yourself to a permanent move. Homes should be able to offer you a short stay from a few days up to a few weeks.

Choosing a care home checklist

Helping you choose the right home

| First impressions | | | |
|--|--|--|--|
| Were you met when you first arrived? | | Do staff seem friendly and polite? | |
| Does it feel homely and welcoming? | | Do the residents seem active, sociable and happy? | |
| Is it fresh, clean and well decorated? | | Are the clothes people are wearing clean and ironed? | |
| Are the furnishings in good condition? | | | |

| Personal care | | | |
|--|--|---|--|
| Can the home provide personal care sensitively to meet your personal preferences and cultural needs? | | Are there bathrooms & toilets near to the bedrooms? | |
| Can your relatives be involved in your care? | | What additional personal care services are provided (e.g. hairdressing, chiropody)? | |
| How often can you have a bath? | | Can you get up and go to bed when you want? | |
| Can you choose the day and time? | | What would happen if your care needs change and you become more dependent? | |
| Can you have a bath or shower when you want to? | | What would happen if the home felt it could no longer cope with your needs? | |
| Can you choose a bath or a shower? | | What are the arrangements for laundry? | |

| Life within the home | | | |
|---|--|---|--|
| Is there a telephone where you can take calls in private and comfort? | | Are there any rules or restrictions (e.g. going out, time of return etc)? | |
| Are there any restrictions on making or receiving calls? | | Are there smoking and non-smoking areas? | |
| Is alcohol served or permitted? | | Can you handle your own money? If not, what arrangements are in place? | |
| How are residents involved in decisions about life in the home? | | What arrangements are there for religious observance? | |
| Can you have a telephone in your room? | | | |

| Accessibility | | | |
|---|--|--|--|
| Does the home have the right adaptations and equipment to meet your needs | | Is there adequate provision for people with sight or hearing difficulties? | |
| Does the home have extra wheelchairs and walking aids available? | | Are all areas accessible for wheelchair users? | |

| Bedrooms | | | |
|---|--|---|--|
| Are rooms single or shared? Is there a choice? | | Can you lock your room and is there a secure place for valuables? | |
| Are the bedrooms pleasant and properly equipped? | | Can you bring in personal items such as furniture or pictures? | |
| Can you re-arrange your room to suit yourself? | | Can you re-decorate or carpet to your own choice? | |
| Is there a call system for emergencies? | | Can you control the heating in your room? | |
| Are there sockets for a television or telephone in your room? | | | |

| Meals | | | |
|--|--|---|--|
| How much choice do you get about meals? | | Can you choose what time you eat and who you sit with? | |
| Is the food varied and interesting? (ask to look at recent menus) | | Can you have meals in your room? | |
| Can they cater for your special dietary needs? | | Can you have snacks or drinks any time of the night or day? | |
| Is anything special organised for birthdays or celebrations? | | Can you help with ordinary daily activities, such as making a cup of tea? | |
| Are there communal sitting rooms, both with and without TV? | | Is there a separate dining room? | |
| What are the shared living rooms like? Are they quiet or noisy? | | Are there toilet facilities within easy reach of the communal facilities? | |

| Activities | | | |
|---|--|---|--|
| What sorts of activities and entertainment are organised? | | Can you continue to pursue your hobbies and interests? | |
| Are outings and holidays arranged? How often? Are they additional cost? | | Can you have your own flower bed or help in the garden? | |
| Are escorts available if necessary? | | Can you stay in your own room if you want to? | |
| Is a library service available? | | Is there access to the internet or Wi-Fi? Is it an additional cost? | |

Choosing a care home checklist

Helping you choose the right home

| Visitors | | | |
|------------------------------------|--|--|--|
| Are visitors welcome at all times? | | Can visitors stay overnight? | |
| Can visitors eat with you? | | Is there somewhere private for you to talk with your visitors? | |

| Staff | | | |
|---|--|--|--|
| Are the staff friendly and welcoming? | | Do staff talk to residents and how do they talk to them? | |
| Do staff respect the residents' rights and views? | | What staff are available during the day and overnight? | |

| Health | | | |
|---|--|--|--|
| What happens if you are ill? | | How is medication handled? | |
| Can you keep your own doctor? (check if your doctor is prepared to visit you there) | | What arrangements are made for dentist, optician & chiropodist appointments? | |
| What happens about hospital stays and outpatient appointments? | | | |

| Gardens | | | |
|---------------------------------|--|---|--|
| Are grounds/gardens attractive? | | Are the paths level and all areas accessible? | |
| Is there somewhere to sit ? | | Are they quiet? | |

| Terms and conditions | | | |
|--|--|---|--|
| Are the fees within your price range? | | Is the notice to terminate reasonable? | |
| When and how do the fees change? | | Can you keep your room if you are away? | |
| Do the fees include laundry, toiletries, extra care, activities etc? | | | |



Registration & inspection of care homes

Care Quality Commission ensures good standard of care

The Care Quality Commission was established by the Health and Social Care Act 2008 to regulate the quality of health and social care and look after the interests of people detained under the Mental Health Act.

All care homes must be registered with the Care Quality Commission and can only provide the type of care for which they are registered. To be registered, homes must show that they meet the National Minimum Standards identified by the Care Standards Act 2000. Homes must have their Certificate of Registration on display in the home – look for this when you visit.

All registered homes are inspected regularly by the Care Quality Commission to ensure that they continue to provide a good standard of care. These inspections look at every aspect of service provision, including the way the home is managed, the quality of staff and the training they are given, the activities and routines offered to residents, and the facilities that the home provides. After each inspection a report is produced – you can get copies of these reports from the Care Quality Commission.

How to contact the Care Quality Commission

Berkshire is covered by the South-East Regional office:

London Head Office

Finsbury Tower

103-105 Bunhill Row

London EC1Y 8TG

03000 616161

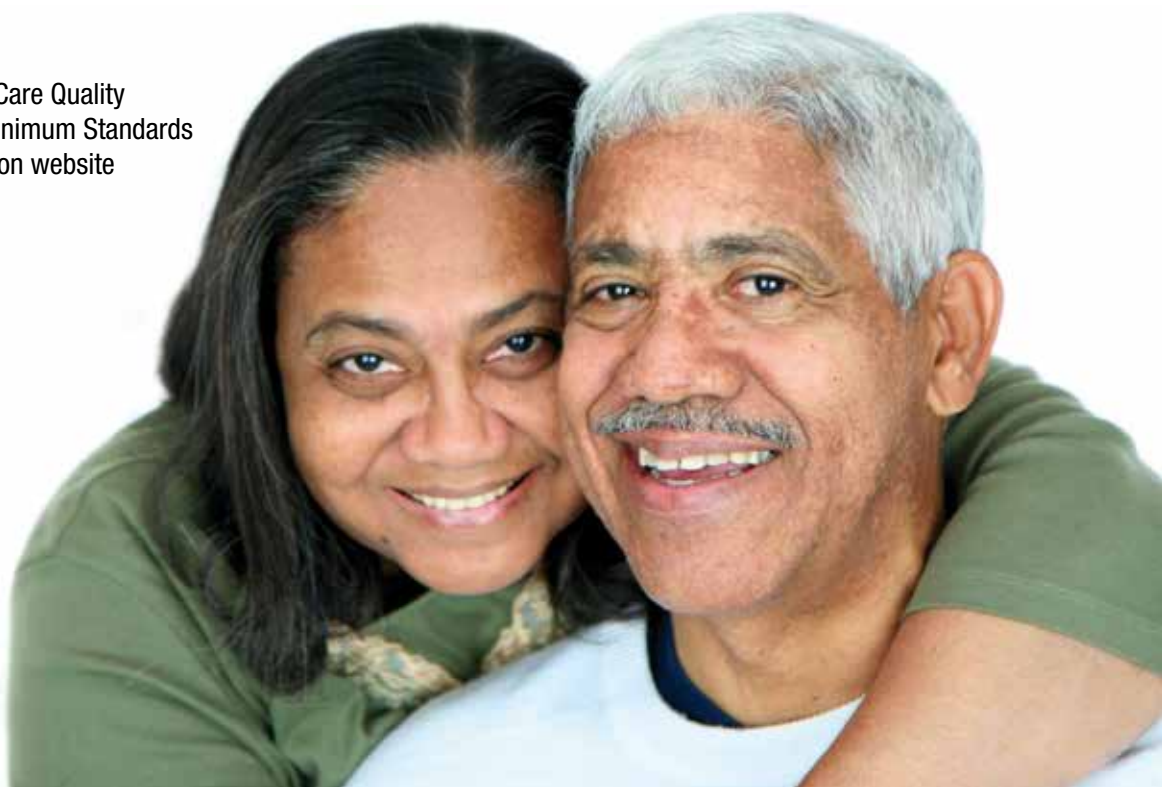
e-mail: enquiries@cqc.org.uk

For more information about the Care Quality Commission and the National Minimum Standards go to the Care Quality Commission website www.cqc.org.uk

Your rights in a care home

When you move into a care home you have the right to live as normal a life as possible, as if you were still living in your own home. You are entitled to keep your full rights as a citizen and you have the right to:

- choose how you wish to lead your life and to receive suitable help to do so, regardless of disability or age
- be as independent as you want to be and to decide for yourself what you want to do
- go where you want as long as it is safe to do so
- be treated with dignity and respect at all times
- privacy and your own private space
- expect that the routines of the home, such as meal times, will suit your needs
- be fully involved in all decisions that affect you, either personally or to do with the home (your relatives or representatives should also be included)
- expect the home to help to keep you fit, alert and maintain as much independence as possible
- keep in touch regularly with family and friends and to be involved in activities taking place outside the home
- be treated with care and sensitivity.



Care at Home Services (Domiciliary Care)

Providing care and support in your own home

What is Care at Home?

Care at Home Services assist in enabling people to live as independently as possible in their own home, (including sheltered or Extra Care housing).

The Social Services Departments of each of the Berkshire Unitary Authorities seek to give individuals a greater say in how they live their lives and in the services they require to meet their everyday needs.

The Care at Home Service is designed to provide care and support to people living in their own home. It doesn't matter whether your home is owner-occupied, rented, sheltered housing or supported living.

Whilst considering the different care and support services available it may sometimes appear that a residential care home is the only option. It is possible, however, with the right assistance at the right time, to continue living independently in your home. Care at Home (also referred to as Domiciliary Care or Home Care) aims to promote independence in as many aspects of daily living as possible for people who require personal care and support in their home.

Independent sector organisations and the Local Authorities' Adult Social Care Services offer care and support to enable people to remain in their own homes as independently as possible. Specialist care staff work with frail and elderly adults, those with physical or sensory impairments, disabled children, and families, in their own homes.

They help people to regain skills and independence following illness or a hospital admission, and may also help prevent the need for residential home care.

Care staff are also trained in the use of hoists, manual handling, food hygiene and first aid, where these form part of the care required. A range of specialist training is also required to provide care to some user groups, such as people with a learning disability or dementia.

Care at Home should be considered if you require assistance with aspects of personal care, including getting up in the morning and going to bed at night, dressing, washing and maintenance of personal hygiene, and preparing drinks and meals. Care assistants also offer emotional support and encouragement.

All Care at Home organisations providing personal care are required to be registered with the Care Quality Commission. Inspection reports on each organisation are available from Care Quality

Commission (including the Care Quality Commission website: www.cqc.org.uk) or from the Care at Home organisation itself and account should be taken of the report in making your choice.

What do you need?

Care at Home is all about helping you to continue living comfortably, safely and independently in the way you have always done. Care and support is available for as short or as long a period as you need.

Services may include:

- Some housework and help to do chores around the home (and even in the garden), doing the washing and cleaning
- Cooking, shopping, collecting prescriptions and other tasks
- Providing a Community Meals Service (i.e. Meals-on-Wheels)
- Helping you to get out and about, or being company for you while your family go out
- Staying overnight if this would be helpful
- Helping you to get up in the morning, and get ready for bed in the evening, help with washing and bathing (we call this personal care)
- Help to settle back in when you come home from hospital, or if you need to get ready to go on holiday
- Providing equipment and adaptations to help with daily living for disabled people
- Help with exercises your doctor or another health professional has recommended
- Support with your medication
- Attending a Day Care Centre (i.e. Social and Personal Care, Rehabilitation and/or recreation in a Centre)
- Short-term (respite) care at home or in a care home (residential or nursing) (i.e. providing a break for carers)

Help can be an hour a week, or several times a day, or someone living in your home all the time (we call this a live-in service). Some elements of care and support listed above may be limited by each Local Authority's eligibility criteria if your service is provided or purchased from an independent sector provider by the Council.

How can you find someone to help you?

This Care Guide is a good way to find which organisations might be able to help you. We have endeavoured to list all the care agencies registered with the Care Quality Commission who provide care services within the Berkshire area.

Some Berkshire Councils will only work with care agencies that have been accredited by their own Accreditation and Monitoring Team. They work closely with the providers in a supportive

and open way, providing advice and suggestions to help them provide better care services.

These accreditation and monitoring teams assess the quality of local care services against local and national standards. Those who meet the standards are published on accredited lists on each authority's website. Normally a search for 'Accreditation' will produce the results.

The individual Council's lists are updated regularly and contain details of care service providers for:

- Older People
- People with a Learning Disability
- People with a Physical Disability
- Domiciliary agencies (Care at Home)
- Employment agencies / businesses (for supplying staff to residential homes). There are various different types of service depending on what you need and want
- Personal care providers. They are listed in this Care Directory, and will provide you with some or all of the services above. You can contact them to ask more about this, and they will be happy to come and discuss your needs with you
- Live-in care providers. Some of the home care agencies listed specialise in this type of care service. They are indicated in this directory's list of home care agencies and, they will be able to explain what they can do to help you, if you need someone living in your home to provide
- Care and support

- Personal Budgets are an amount of money which the Council can allocate to help an adult with eligible social care needs to get the support they need in the form they choose

They give you more choice and control over how you want to receive your support.

There are lots of different options for managing your Personal Budget. You can choose to have the money in the form of a cash payment, or the local authority can arrange services on your behalf.

Other sources of information are advisory bodies like the Citizens Advice Bureau or Age UK.

Often the best source of information is someone who has used a provider before, and can recommend them personally.

Checks on care services can be made with the Care Quality Commission (see section in this Care Directory), as all personal care services must, by law, be registered and inspected by this Government body.



Care at Home Services (Domiciliary Care)

Providing care and support on your own home

How much will it cost?

Care at Home Services vary depending on what you want and the level of skill that your care worker may need. Standards and regulations have recently been introduced to ensure that people working in Care at Home services are selected, trained and supervised to make sure that you are looked after by someone who is competent, trustworthy and reliable. The cost of these safeguards is included in the fees charged by Care at Home providers.

In general, personal care is likely to cost between £21 - £28 per hour and live-in care from around £1000 - £1300 per week.

If you are purchasing care privately you should contact the various providers to get precise information about their charges. It is quite possible that fees vary across Berkshire depending on the availability of good carers and other factors.

What do you do next?

There is a wide range of services to help you continue living comfortably, independently and safely in your own home. It will

be helpful, when you are choosing a service to have some idea about what you want, and it may be helpful to have someone else with you (a relative or a friend) to ensure that everything you need to know is covered.

It may be that as you discuss this with the Care at Home provider, they can suggest ways to help you that you had not considered. Most providers are very experienced in helping to look after people, and they may give you good advice about things to help you in your home, that you did not know about. It is part of their job to make things easier for you, which will mean that their care workers can help to look after you better.

If you choose a particular Care at Home provider, they will supply you with their customer (or service user) pack, which will include details of what you and they have agreed, and what to do if you are dissatisfied with their service. It is a statutory requirement that you have this information. The provider will also need to check with you at least twice annually in person, that you are satisfied with what you are receiving and to review your service with you.

Live-in Care

What is live-in care?

Live-in care is just that. It allows an individual, or couple, who may require more support than hourly or domiciliary care to remain in the comfort and familiarity of their own home rather than move into a care home. They have one-to-one, high quality 24/7 support from a carefully matched carer who lives with them.

Depending on the provider and level of care agreed, core services typically include: help with mobility and safety, personal care, medication, night time support, shopping, cooking, housework, pet care, admin, trips out and appointments, plus companionship and emotional support. Many carers are specially trained to cope with conditions such as dementia, stroke, MS, Parkinson's or palliative care.

Live-in fees can compare favourably with residential care homes, especially where couples are looked after together. Costs vary depending on requirements, for instance some people may need simple companionship and support with housekeeping, others may have complex medical needs. Live-in care can be ongoing or for shorter term respite, such as helping people get back on their feet after hospital discharge.



Complaints about care services

Speak up

It is important that when you move into a home or receive care in your own home you feel able to complain about anything that goes on – this could be the way you are treated by the staff, or the services and facilities provided. You should also feel able to make comments about the service and make suggestions to help improve them.

Under the National Minimum Standards, care homes and care at home agencies are required to have a simple and easy to use complaints procedure so that you know how to complain and feel confident about making a complaint when, and if, you need to. The home or the agency should give you written information about their complaints procedure, that tells you what you can do if you are unhappy with their services, and about their process for resolving complaints.

It is always best to tell the care staff as soon as you have a problem – if they don't know you are unhappy or upset they won't be able to sort things out. However, if you don't feel comfortable complaining to them (or you aren't happy with the way your complaint was dealt with) you can contact the Care Quality Commission local area office. They will liaise with the home or the agency and make sure that your complaint is dealt with effectively.

If your complaint is about a breach of regulations they will take action against the home or the agency.

You can contact the Care Quality Commission at:

Care Quality Commission

Citygate, Gallowgate, Newcastle upon Tyne NE1 4PA
03000 616161
enquiries@cqc.org.uk

Alternatively, if your place is funded by Social Services you can complain to your own social worker/care manager or you can contact the designated complaints officer for your social services department:

Complaints Team, Adult Social Services

Bracknell Forest Borough Council
Time Square, Market Street,
Bracknell RG12 1JD
01344 351736
asc.complaints@bracknell-forest.gov.uk

Complaints Team, Adult Social Care

Slough Borough Council
Observatory House
25 Windsor Road
Slough, Berkshire SL1 2EL
01753 475111
complaints@slough.gov.uk
adult.socialcare@slough.gov.uk

Complaints Manager

Adult Social Care
West Berkshire District Council
Council Offices
Market Street
Newbury RG14 5LD
01635 503391
complaintsadultsocialcare@westberks.gov.uk

Complaints and Compliments

Royal Borough of Windsor and
Maidenhead
Town Hall
St Ives Road
Maidenhead SL6 1RF
01628 683857
complaintsandcompliments@rbwm.gov.uk

Customer Relations Manager

Freepost RTLS-CKGX-RKLL
Reading Borough Council, Customer
Relations Team
Civic Offices, Bridge Street,
Reading RG1 2LU
Complaints Line: 0118 937 2905
Complaints Email:
socialcare.complaints@reading.gov.uk

Complaints Manager

Community Care
Wokingham Borough Council
P.O. Box 151 Shute End
Wokingham RG40 1WH
0118 974 6000



Other sources of information & advice

Contact information

Citizens Advice Bureau

Contact your local office.

Age UK

Age Concern and Help the Aged have joined forces to become Age UK. Age UK publish a range of factsheets offering information and advice on a wide range of topics including moving into a care home, and care at home.

These can be downloaded from their website www.ageuk.org.uk
0800 1696565

The Relatives' And Residents' Association

Can offer support and advice on any matter concerned with residential care and publish useful guides: 'On being a relative' and 'Guilt' covering the emotional aspects of having a relative move into a care home.

HELPLINE: 0207 359 8136

www.relres.org

Independent Age

Offers general advice on private and voluntary residential accommodation for older people, on care at home and offers advice on funding for long-term care.

www.independentage.org

ADVICE LINE: 0800 319 6789

www.bettercaring.co.uk

A website offering general information and advice on care, including a list of helplines, funding care, and a searchable database of homes.

Elderly Accommodation Counsel

Provides advice on finding and paying for all types of housing for older people, including sheltered housing, residential care, nursing homes, and homes which accept people with mental and physical disabilities. It also provides advice on assessing the suitability of your own home, and the possibilities of adapting it or getting care at home.

www.housingcare.org

0800 3777070

Government Services

For advice on government services and information: www.gov.uk

How a professional care fees adviser can help you

There are two types of care advice services:

- professional financial advice, and
- non-regulated general advice.

Both types of service can explain how the care system works and how you can best manage your care needs. Only a qualified and regulated adviser can give you financial advice on the best way to pay your care fees. This professional is also known as a specialist care fees adviser.

www.payingforcare.org/care-fees-advice

Tea and friendship on Sunday afternoons

Contact the Elderly hold free monthly Sunday afternoon tea parties for people aged 75 and over who live alone and would enjoy socialising with a small group of all ages. Transport is provided. Call Freephone 0800 716543 or visit www.reengage.org.uk/join-a-group/what-happens-at-an-event for more information.



CARE AT HOME IN BRACKNELL

OUR HOME CARE SERVICES INCLUDE

- ◆ Considerate companionship
- ◆ Respite care
- ◆ End of life and cancer care
- ◆ Overnight care
- ◆ Sensitive personal care
- ◆ Care for acquired brain and spinal injuries
- ◆ 24 hours care

Contact us today
to discuss your care needs

☎ 01344 921 989

L.Wyles@prestige-nursing.co.uk

Prestige
NURSING & CARE

prestige-nursing.co.uk



Care in Your Home Ltd
Personalised support at home



- Personal care
- Medication
- Meal preparation
- Shopping
- Domestic tasks
- Companionship
- Activities - Medical or recreational
- All staff are intensively trained and police checked
- Regular reviews mean we can tailor our service to your requirements, even as they change.
- Covering Bracknell, Binfield, & Warfield Park areas
- Registered with the Care Quality Commission
- Members of the UK Homecare Association
- We work in conjunction with NHS & local council professionals

Care In Your Home Ltd

Premier Gate, Easthampstead Road, Bracknell RG12 1JS

T: 01344 567675 E: info@ciyh.co.uk

Gardiner's
HOMECARE

0118 3347474
www.gardinershomecare.co.uk

Gardiner's Homecare is an established family business of over 50 years, that has been proudly supporting people to continue to enjoy living independent lives in their own homes.

Our team of amazing care workers can provide help with personal care, medication, overnight stays, housework, companionship and much more. You will be assigned your own Care Manager who will work closely with you to ensure you receive the care and support that is tailored to your personal wishes and needs.



If you would like to find out more then call us on **0118 3347474**
or email **info@gardinershomecare.co.uk**
10 Church Street, Caversham, Reading, RG4 8DZ

Registered care homes, care homes with nursing, local authority care homes and independent hospitals in Berkshire

The list of registered care homes was provided by the Care Quality Commission and only includes homes that were registered at the time of going to print. Homes going through the registration process may have since achieved registration. For a complete and up-to-date list of care homes in the area please contact the Commission's area office.

Bracknell Forest Council

Care Homes



| Care Home | Contact details | Client Group | No of Beds |
|--|--|---|------------|
| Astbury Manor Care Home Crowthorne Road North, Bracknell RG12 7AU Registered Manager: Evelyn Repkovas Owner: Avery Healthcare | 01344 359100 astburymanor.admin@averyhealthcare.com www.averyhealthcare.co.uk/care-homes/berkshire/bracknell/astbury-manor | Residential Care, Dementia Care & Respite Care | 64 |
| Beech House Residential Home London Road, Binfield, Bracknell RG42 4AB Registered Manager: Kailash Khanal Owner: Charnley Care Homes Ltd | 01344 451949 kailash@beechhouse-dementiacarehome.co.uk www.beechhouse-dementiacarehome.co.uk | Older People/ Dementia | 31 |
| Buckler's Lodge Care Home Woodcote Green, Crowthorne, Berkshire RG45 6HZ Owner: Greensleeves Care | 01344 377970 www.greensleeves.org.uk | Dementia Old Age Physical Disability Sensory Impairment | 80 |
| Edwina Place London Road, Binfield, Bracknell, Berkshire, RG42 4AA Registered Manager: Ewa Bredel | 0203 195 151 referrals@choicecaregroup.com www.choicecaregroup.com | Mental Health conditions | 12 |
| Fourways Residential Care Home 45 Scotland Hill, Sandhurst GU47 8JR Owner: A.V. Atkinson (Fourways) Ltd | 01252 871751 diana@atkinsonshomes.com www.atkinsonshomes.com | Older People/ Dementia | 20 |
| Heathlands Care Centre Crossfell, Widridings, Bracknell RG12 7RX Owner: Windsar Care Limited | 01344 425650 info@heathlandscarecentre.co.uk www.heathlandscarecentre.co.uk | Older People Dementia Mental health conditions | 46 |
| Pinehurst Care Centre 38-44 Duke's Ride, Crowthorne RG45 6ND Registered Manager: Mrs Lynne Cotterell Owner: Forest Healthcare Ltd | 01344 774233 pinehurst@foresthc.com www.foresthc.com/ | Older People | 47 |
| St. Brendans Care Home 44 Sandhurst Road, Crowthorne, Bracknell, Berkshire RG45 7HU Registered Manager: Miranda Smith Owner: B&M Care | 01344 779318 stbrendans@bmcare.co.uk | Residential | 62 |
| St Christopher's Care Home Ascot Priory, Priory Road, Ascot SL5 8RS Registered Manager: Fidelma Tinneny Owner: Ascot Residential Homes Ltd | 01344 884079 info@arhltd.com www.ascotresidentialhomes.co.uk | Older People | 25 |

| Care Home | Contact details | Client Group | No of Beds |
|--|---|--|------------|
| Bickerton House Warfield Road, Bracknell, RG12 2JB Owner: Care UK | 01344 981764 Jo.Anderson@careuk.com | Older people/ dementia/physical disability | 77 |
| Bracknell Care Home Crowthorne Road, Bracknell RG12 7DN Registered Manager: Jenean Howarth Owner: Their Perfect Care | 01344 484584 jenean@theirperfectcare.co.uk www.theirperfectcare.co.uk | Older People/ Physical Disability | 30 |
| Haldane House Nursing Home 127 Yorktown Road, Sandhurst GU47 9BW Registered Manager: Sharon Flint Owner: A.V. Atkinson Ltd | 01276 31838 diana@atkinsonshomes.com www.atkinsonshomes.com | Older People/ Dementia/Physical Disability | 25 |
| St David's Nursing Home Ascot Priory, Priory Road, Ascot SL5 8RS Registered Manager: Fidelma Tinneney Owner: Ascot Residential Homes Ltd | 01344 884079 info@arhltd.com www.ascotresidentialhomes.co.uk | Older People | 39 |

| Care Home | Contact details | Client Group | No of Beds |
|--|---|-----------------------|------------|
| Waymead Short Term Care St Antonys Close, Binfield Road, Bracknell RG42 2EB Registered Manager: Miss Sarah Faulkner Owner: Bracknell Forest Borough Council | 01344 353333 sarah.faulkner@bracknell-forest.gov.uk www.bracknell-forest.gov.uk | Learning Disabilities | 10 |

| Care Home | Contact details | Client Group | No of Beds |
|---|---|---|------------|
| 1 Uppingham Gardens Caversham Park Village, Reading RG4 6SP Registered Manager: Mrs Lynette Sally Winch Owner: Voyage 1 Ltd | 0800 035 3776 referrals@voyagecare.com www.voyagecare.com | Learning Disability | 7 |
| 159 Wensley Road Coley Park, Reading RG1 6DU Registered Manager: Mrs Florence Prucedence Chalodedwa Owner: Mrs Olayinka Bukola | 0118 958 9022 dcs.manager@hotmail.co.uk | Learning Disability | 4 |
| 26 St Barnabas Road Emmer Green, Reading RG4 8RA Registered Manager: Mrs Amanda Luker Owner: Voyage 1 Ltd | 0800 035 3776 referrals@voyagecare.com www.voyagecare.com | Learning Disability | 6 |
| 29 Briants Avenue Caversham, Reading RG4 5AY Registered Manager: Miss Stacey Michelle Milligan Owner: Voyage 1 Ltd | 0800 035 3776 referrals@voyagecare.com www.voyagecare.com | Learning Disability | 3 |
| 2a & 2b Mayfair Tilehurst, Reading RG30 4QY Registered Manager: Mrs Amanda Louise Aragon Owner: Voyage 1 Ltd | 0800 035 3776 referrals@voyagecare.com www.voyagecare.com | Learning Disability | 10 |
| 30 Richmond Road Caversham, Reading RG4 7PR Registered Manager: Ms Ann Burns Owner: Voyage 1 Ltd | 0118 946 3282 info@voyagecare.com www.voyagecare.com | Learning Disability | 5 |
| Abbeyfield House 11 Maitland Road, Reading RG1 6NL Registered Manager: Mrs Tracy Jane Frampton Owner: Abbeyfield Wey Valley Society Limited | 0118 957 2826 enquiries@abbeyfieldreading.org www.abbeyfield.com | Older People | 28 |
| The Boltons 4 College Road, Reading RG6 1QD Registered Manager: Mr Vijaye Juggurnauth Owner: The Boltons Care Home Ltd | 0118 926 1712 theboltons.carehome24@gmail.com www.theboltons.co.uk | Older People/Mental Health, Dementia | 27 |
| Carisbrooke 341 Peppard Road, Emmer Green, Reading RG4 8XG Registered Manager: Mr Khamis Khalid Juma Owner: CHOICE Limited | 0203 195 0151 referrals@choicecaregroup.com www.choicecaregroup.com | Learning Disability | 6 |
| Chilmington House Armada Court, Westcote Road, Reading RG30 2ES Registered Manager: Miss Claire Louise Koczubik Owner: Chilmington Homes Limited | 0118 956 7877 www.chilmingtonhomes.co.uk | Learning & Physical Disability | 7 |
| Coombe House The Coombe, Streatley-on-Thames, Reading RG8 9QL Registered Manager: Ms Suzanne Howard Owner: Mrs J Windebank | 01491 872174 suzanne@coombehouse.co.uk www.coombehouse.co.uk | Older People | 24 |

ABBNEYFIELD MAIDENHEAD RESIDENTIAL CARE HOMES



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9.9

Willow Gardens
Review score
carehome.co.uk*



*carehome.co.uk scores are based on independent reviews with a maximum score of 10. Rating correct as at 20/05/2024.

“It is a joy being here, the staff are excellent, caring and kind.”

Willow Gardens resident carehome.co.uk quote

In a 2023 survey of all our care homes, when asked if 'Staff treat them with kindness, dignity and respect', **98.2% of family and friends agreed.**

Willow Gardens
YATELEY | HAMPSHIRE

If you are considering care for a loved one at
Willow Gardens luxury care home,
Oakleigh Square, Hammond Way, Yateley, GU46 7AG
Call 01252 218502
Visit WillowGardens.org.uk

| Care Home | Contact details | Client Group | No of Beds |
|---|--|--|------------|
| Downshire House 9 Downshire Square, Reading RG1 6NJ Registered Manager: Ms Norvi Sonido Cipriano Owner: Aston Care Ltd | 0118 959 5648 downshire@astoncarehomes.co.uk www.astoncarehomes.co.uk | Learning Disability | 8 |
| Hazeldene 127 - 131 Wantage Road, Reading RG30 2SL Registered Manager: Mrs Sadie Caren Marku Owner: CHOICE Limited | 0203 195 0151 referrals@choicecaregroup.com www.choicecaregroup.com | Learning Disability | 10 |
| Jigsaw Creative Care Ltd Unit 1B, Priory Court, Wood Lane, Beech Hill, Reading, Berkshire, RG7 2BJ Registered Manager: Mr Steven Swift Owner: Jigsaw Creative Care Ltd | 0118 988 9686 info@jigsawcreativecare.co.uk / thondieki@jigsawcreativecare.co.uk www.jigsawcreativecare.co.uk | Learning Disability | 3 |
| Lakeside Residential Home 25 Whiteknights Road, Reading RG6 7BY Registered Manager: Miss Magdalena Burdzy Owner: Colleycare Limited (t/a B&M Care) | 0118 926 8369 info@bmcare.co.uk www.bmcare.co.uk | Older People/ Dementia | 72 |
| Life Care Corporation Ltd 29-31 Cressingham Road, Reading RG2 7RU Registered Manager: Miss Lorraine Woolford Owner: Mr Satbir Ahluwalia | 0118 986 8944 info@mulberrycare.org.uk www.mulberrycare.org.uk | Older People/ Dementia | 41 |
| Moorlands Rest Home 987 Oxford Road, Tilehurst, Reading RG31 6TN Registered Manager: Mrs Koomari Ramdany Owner: Mr & Mrs Sundith Ramdany | 0118 942 7522 | Older People | 12 |
| Mulberry Care Ltd 155a Wokingham Road, Reading RG6 1LP Registered Manager: Angel Ivanov Owner: Mulberry Care Ltd | 0118 926 1544 mulberrycare01@mulberrycare.org.uk www.mulberrycare.org.uk | Older People/ Dementia/Learning Disabilities over 65 | 35 |
| Navara Lodge 1009 Oxford Road, Tilehurst, Reading RG31 6TL Registered Manager: Mr Poorun Bhugooa Owner: Mr & Mrs Poorun Bhugooa | 0118 942 4692 navaralodge@outlook.com | Older People | 18 |
| Parkview 1 Armour Road, Tilehurst, Reading RG31 6EX Registered Manager: Mr Joe Mandizvidza Owner: CHOICE Limited | 0203 195 0151 referrals@choicecaregroup.com www.choicecaregroup.com | Learning Disability | 9 |
| Pembroke Lodge 32 Alexandra Road, Reading RG1 5PF Registered Manager: Mr Charles D`Cruz Owner: Mr Charles D`Cruz | 0118 941 4200 management@pembrokecare.com www.pembrokecare.com | Older People/ Dementia | 20 |
| Peppard House 45 Woodcote Road, Caversham, Reading RG4 7BB Registered Manager: Jackie Carter Owner: CHOICE Limited | 0203 195 0151 referrals@choicecaregroup.com www.choicecaregroup.com | Learning Disability | 7 |

| Care Home | Contact details | Client Group | No of Beds |
|--|--|--|------------|
| Quality Care Providers (Respite Service) 4 Alexandra Road, Reading RG1 5PE Registered Manager: Mrs Osarumen Odiase Owner: Quality Care Providers Ltd | 0118 966 6832 info@qualitycareproviders.co.uk www.qualitycareproviders.co.uk | Learning Disability/ Mental Health Conditions/Physical Disability/Sensory Impairment | 5 |
| Quality Care Providers 51a Circuit Lane, Southcote, Reading RG30 3HB Registered Manager: Mrs Osarumen Odiase Owner: Quality Care Providers Ltd | 0118 966 6832 info@qualitycareproviders.co.uk www.qualitycareproviders.co.uk | Learning Disability | 6 |
| St Luke's & The Oaks Residential Home Marshlands Square, Caversham, Reading RG4 8RP Registered Manager: Mrs Kim Franks Owner: Colleycare Limited (t/a B&M Care) | 0118 946 1424 info@bmcare.co.uk www.bmcare.co.uk | Older People/ Dementia | 78 |
| Yew Tree Lodge 17-19 Redlands Road, Reading RG1 5HX Registered Manager: Mr LekhLimbu Owner: Partnerships in Care 1 Ltd (t/a The Priory Group) | 0118 931 3534 adultcare@priorygroup.com www.partnershipsincare.co.uk | Mental Health, excluding learning disability or dementia | 16 |

| Care Home | Contact details | Client Group | No of Beds |
|---|---|--|------------|
| Beacher Hall Care Home 42 Bath Road, Reading RG1 6PG Registered Manager: Sushma Baral-Sharma Owner: Bupa Care Homes | 0118 321 7926 CareHomeEnquiries@Bupa.com www.bupa.co.uk/beacher-hall | People 18+, Physical Disabilities, Learning Disabilities, Complex Care, Respite, Rehabilitation, Spinal Injuries, Brain Injuries | 70 |
| Florence House 16-22, Westcote Road, Reading RG30 2DE Contact: Carmelia Pimentel Owner: Jasmine Care Ltd | 0118 959 0684 cp@florencecare.net enquiries@florencecare.net | Older People/ Dementia/Physical Disabilities | 79 |
| Northcourt Lodge 65 Northcourt Avenue, Reading RG2 7HF Registered Manager: Mrs Revathy Jayakumar Owner – Mr Harbhajan Surdhar | 0118 987 5062 manager@northcourtlodgenursinghome.co.uk www.northcourtlodgenursinghome.co.uk | Older People | 22 |
| Parkside Care Home Parkside Road, Reading RG30 2DP Registered Manager: Roseann Sweeney Owner: Bupa Care Homes | 0118 217 9303 CareHomeEnquiries@Bupa.com www.bupa.co.uk/parkside | Older People | 75 |
| River View Care Centre Rodway Road, Tilehurst, Reading RG30 6TP Registered Manager: Lizzy Gondo Owner: Maria Mallaband Care Group | 0118 972 8360 Manager.RiverView@mmcg.co.uk www.www.mmcgcarehomes.co.uk/carehomes/river-view | Older People/ Dementia | 137 |

| Care Home | Contact details | Client Group | No of Beds |
|---|--|---------------------|------------|
| 188 Whitley Wood Lane Reading RG2 8PR Registered Manager: Mrs Rachel Jerrard Owner: Reading Borough Council | 0118 937 5347 rachel.jerrard@reading.gov.uk www.reading.gov.uk | Learning Disability | 6 |

| Care Home | Contact details | Client Group | No of Beds |
|--|--|---------------------------|------------|
| Applegarth Care Home 24 Huntercombe Lane North, Maidenhead SL6 0LG Owner: Mr Harbhajan Surdhar Registered Manager: Chally Chilimboyi | 01628 663287 manager@applegarthcarehome.co.uk www.applegarthcarehome.co.uk | Older People and Dementia | 20 |
| Common Road 131 Common Road, Slough SL3 8SX Registered Manager: Mr Abdallah Omar Abdallah Nominated individual: Mr Alex Seery Owner: Look Ahead Care & Support | 01753 592454 info@lookahead.org.uk www.lookahead.org.uk | Learning Disability | 1 |
| Forget-me-not Residential Home 151 Burnham Lane, Slough SL1 6LA Owner: Vaida Elliott | 01628 290 500 | Older People | 16 |
| Langley Haven Care Home 30 Rambler Lane, Slough SL3 7RR Registered Manager: Mr Uddhav Bhatta Owner: Mr Salim Dhalla | 01753 527300 uddhav@langleyhaven-dementiacarehome.co.uk www.langleyhavendementiacarehome.co.uk | Older People & Dementia | 35 |
| R.E.A.C.H. - 1 Yew Tree Road Slough, SL1 2AA Registered Manager: Miss Paulina Dorota Burucka Owner: R.E.A.C.H. Ltd | 01753 524621 office@reach-disabilitycare.co.uk www.reach-disabilitycare.co.uk | Learning Disability | 8 |
| R.E.A.C.H. - 178 Lower Cippenham Lane Cippenham, Slough SL1 5EA Registered Manager: Mrs Issara Marsden Owner: R.E.A.C.H. Ltd | 01628 666132 office@reach-disabilitycare.co.uk www.reach-disabilitycare.co.uk | Learning Disability | 12 |
| R.E.A.C.H. - 2a Upton Court Road Slough SL3 7LX Registered Manager: Mr Ashish Ahlawat Owner: R.E.A.C.H. Ltd | 01753 570222 office@reach-disabilitycare.co.uk www.reach-disabilitycare.co.uk | Learning Disability | 8 |
| Seymour House 21-25 Seymour Road, Slough SL1 2NS Registered Manager: Mrs Sharanjit Bajwa Owner: Committed Care Services Ltd | 01753 820731 sharan@committedcareservices.com | Learning Disability | 11 |
| Stoke House 4 Stoke Poges Lane, Slough SL1 3NT Registered Manager: Mr Ranjit Singh Randhawa Nominated Individual: Mr Balwinder Singh Randhawa Owner: Optimum Specialised Homes (UK) Ltd | 07977 012206 Stoke_House@outlook.com | Learning Disability | 6 |

| Care Home | Contact details | Client Group | No of Beds |
|---|--|--|------------|
| Oak House Forest Close, Wexham Road, Slough SL2 4FA Registered Manager: Agnieszka Klimkowicz-Buda Owner: Care UK Community Partnerships Ltd | 01753 528419 Agnieszka.Klimkowicz-Buda@careuk.com www.oakhouseslough.co.uk | Older People/ Dementia | 120 |
| Oxford House Nursing Home 204 Stoke Road, Slough SL2 5AY Registered Manager: Miss Amanda Jean McMahon Owner: Mr & Mrs Edward Johnston | 01753 536842 info@oxfordhousecare.com www.oxfordhousecare.com | Older People | 34 |
| Salt Hill Care Centre 16-20 Bath Road, Slough SL1 3SA Owner: Windsar Care Ltd | 01753 575150 info@salthillcare.co.uk www.salthillcare.co.uk | Older People/ Dementia | 53 |
| Windmill Care Centre 104 Bath Road, Slough SL1 3SY Registered Manager: Russel Velarde Owner: Maria Mallaband Care Group | 01753 213010 manager.windmillcarecentre@mmcg.co.uk | Older People/ Dementia/EMI Residential | 53 |
| Windsor Care Centre Burlington Road, Slough SL1 2LD Owner: Windsar Care Ltd | 01753 517789 info@windsorcarecentre.co.uk | Older People/ Dementia | 69 |

| Care Home | Contact details | Client Group | No of Beds |
|---|---|--|-----------------------|
| 30 Broad Lane Upper Bucklebury, Reading RG7 6QJ Registered Manager: Mrs Teresa Smith Owner: Voyage 1 Ltd | 01635 871191 info@voyagecare.com www.voyagecare.com | Learning Disability (over 65); Physical Disability | 6 |
| Appletrees Chapel Row, Bucklebury, Reading RG7 6PB Registered Manager: Karolina Ladra Owner: CHOICE Limited | 0203 195 0151 referrals@choicecaregroup.com www.choicecaregroup.com | Learning Disability | 8 |
| Baily Thomas House Haysoms Drive, Greenham, Thatcham RG19 8EX Registered Manager: Ms Lisa Landau Owner: Dimensions (UK) Ltd | 01635 47218 www.dimensions-uk.org | Learning Disability (over 18) | 6 |
| Boxgrove Little Heath Road, Tilehurst, Reading RG31 5TY Registered Manager: Jade MacDonald Owner: CHOICE Limited | 0203 195 0151 referrals@choicecaregroup.com www.choicecaregroup.com | Learning Disability | 11 |
| Bradbury Cottage 5-6 Priors Court Cottages, Priors Court Road, Hermitage, Thatcham RG18 9JT Registered Manager: Emma Louise Mackay Owner: Priors Court Foundation | 01635 247202 mail@priorscourt.org.uk www.priorscourt.org.uk | Learning Disability, Autism young people 19-25 years | 8 in four 2 bed flats |
| Braeburn Lodge Bath Road, Beenham, Reading RG7 5JB Owner: Milkwood Care Limited | 01189 306 469 braeburn@milkwoodcare.co.uk www.milkwoodcare.co.uk | Older People | 12 |
| Chaffinches St Anne's Opportunity Centre, 108 Paynesdown Road, Thatcham RG19 3TE Registered Manager: Miss Jaana Pirnes Owner: St Anne's Opportunity Centre Ltd | 01635 874836 jaana.stannes@btconnect.com | Learning Disability | 3 |
| Charlotte House 4 Charlotte Close, Hermitage, Thatcham RG18 9TU Registered Manager: Emma Louise Mackay Owner: Priors Court Foundation | 01635 247202 mail@priorscourt.org.uk www.priorscourt.org.uk | Learning Disability, Autism young people 19-25 years | 5 |
| Clayhill Road 43 Clayhill Road, Burghfield Common, Reading RG7 3HF Registered Manager: Trina Williams-Feast Owner: Dimensions Ltd | 0118 983 5047 www.dimensions-uk.org | Learning Disability | 6 |
| Coombe House The Coombe, Streatley-on-Thames, Reading RG8 9QL Registered Manager: Ms Suzanne Howard Owner: Mrs J Windebank | 01491 872174 suzanne@coombehouse.co.uk www.coombehouse.co.uk | Older People | 24 |
| Dove Cottage 1-2 Priors Court Cottages, Priors Court Road, Hermitage, Thatcham RG18 9JT Registered Manager: Emma Louise Mackay Owner: Priors Court Foundation | 01635 247202 mail@priorscourt.org.uk www.priorscourt.org.uk | Learning Disability, Autism young people 19-25 years | 6 |
| Downview 11-12 Downview, Park Street, Hungerford RG17 0ED Registered Manager: Theo Lock Owner: T and S Shoemith and L Clements | 01488 683087 theo.downview@gmail.com lorraine.downview@gmail.com www.downviewresidentialhome.co.uk | Learning Disability | 7 |

| Care Home | Contact details | Client Group | No of Beds |
|--|--|---------------------|------------|
| Hillview Farm Ashmore Green Rd, Ashmore Green, Thatcham RG18 9ER | 01635 866429 | Supported Living | 23 |
| Just Homes 3 New Hill, Purley-on-Thames, Reading RG8 8HA Registered Manager: Janet Sibanda Owner: Just Homes | 0118 962 4887 mary.eales@btconnect.com www.justhomes.info | Learning Disability | 3 |
| Kestrels 84 Hambridge Road, Newbury RG14 5TA Registered Manager: Mrs Joy Aldridge Owner: St Anne's Opportunity Centre Ltd | 01635 40862 joy.stannes@btconnect.com | Learning Disability | 5 |
| Little Heath Court Little Heath Road, Tilehurst, Reading RG31 5TX Manager: David Brockway Owner: CHOICE Limited | 0203 195 0151 referrals@choicecaregroup.com www.choicecaregroup.com | Learning Disability | 8 |
| Newton House 404 London Road, Benham Hill, Thatcham RG18 3AA Registered Manager: Ms Tracey Parker Owner: Achieve Together | 01635 529817 tracey.parker@achievetogether.co.uk www.achievetogether.co.uk | Learning Disability | 7 |
| Oaklands 5 The Green, Theale, Reading RG7 5DR Registered Manager: Mrs Sylwia Duda Owner: Voyage 1 Ltd | 0800 035 3776 referrals@voyagecare.com www.voyagecare.com | Learning Disability | 6 |
| The Old Vicarage Parsonage Lane, Hungerford RG17 0JB Registered Manager: Mr Gary Devlin Owner: Oak View Care (Berkshire) Ltd | 01488 683 634 oldvicarage@oakviewcare.com www.oakviewcare.com | Learning Disability | 13 |
| Purley Park Trust - Acorn House 20 Huckleberry Close, Purley-on-Thames, Reading RG8 8EH Registered Manager: Emma Atkinson Owner: Purley Park Trust | 0118 942 7608 larryg@purleyparktrust.org www.purleyparktrust.org | Learning Disability | 5 |
| Purley Park Trust - Duncan House 18 Huckleberry Close, Purley-on-Thames, Reading RG8 8EH Registered Manager: Mrs Louise Collett Owner: Purley Park Trust | 0118 942 7608 larryg@purleyparktrust.org www.purleyparktrust.org | Learning Disability | 8 |
| Purley Park Trust - Elizabeth House 14 Huckleberry Close, Purley-on-Thames, Reading RG8 8EH Registered Manager: Ms Katherine Page Owner: Purley Park Trust | 0118 942 7608 larryg@purleyparktrust.org www.purleyparktrust.org | Learning Disability | 7 |
| Purley Park Trust - Parry House 15 Huckleberry Close, Purley-on-Thames, Reading RG8 8EH Registered Manager: Lorraine Sadler Owner: Purley Park Trust | 0118 942 7608 larryg@purleyparktrust.org www.purleyparktrust.org | Learning Disability | 8 |
| Purley Park Trust - Slade House 17 Huckleberry Close, Purley-on-Thames, Reading RG8 8EH Registered Manager: Katherine Harries Owner: Purley Park Trust | 0118 942 7608 larryg@purleyparktrust.org www.purleyparktrust.org | Learning Disability | 8 |
| Purley Park Trust - Watson House 12 Huckleberry Close, Purley-on-Thames, Reading RG8 8EH Registered Manager: Emma O'Connor Owner: Purley Park Trust | 0118 942 7608 larryg@purleyparktrust.org www.purleyparktrust.org | Learning Disability | 7 |

| Care Home | Contact details | Client Group | No of Beds |
|--|---|--|---|
| Purley Park Trust - Yewbank 19 Huckleberry Close, Purley-on-Thames, Reading RG8 8EH Registered Manager: Emma Atkinson Owner: Purley Park Trust | 0118 942 7608 larryg@purleyparktrust.org www.purleyparktrust.org | Learning Disability | 5 |
| Robin Cottage 3-4 Priors Court Cottages, Priors Court Road, Hermitage, Thatcham RG18 9JT Registered Manager: Emma Louise Mackay Owner: Priors Court Foundation | 01635 247202 mail@priorscourt.org.uk www.priorscourt.org.uk | Learning Disability, Autism young people 19-25 years | 6 |
| Rowan Cottage Sulhamstead Road, Burghfield, Reading RG30 3SB Registered Manager: Jacqueline Slater Owner: CHOICE Limited | 0203 195 0151 referrals@choicecaregroup.com www.choicecaregroup.com | Learning Disabilities | 9 |
| Your Choice Services Jacobs Well, West Street, Newbury, Berkshire RG14 1BD Registered Manager: Michelle Greenfield Owner: West Berkshire Mencap | 01635 778151 Michelle.greenfield@wbmencap.org | | 18 flats – across three supported living houses |

| Care Home | Contact details | Client Group | No of Beds |
|---|--|--|------------|
| Argyles Care Home Pound Street, Newbury RG14 6AE Registered Manager: Jane Edwards Owner: Bupa Care Homes | 01635 598 264 CareHomeEnquiries@Bupa.com www.bupa.co.uk/argyles | Older People | 48 |
| Bayford House Care Home Rookwood, Stockcross, Newbury RG20 8LB Registered Manager: Christine Hutchings Owner: Bupa Care Homes | 01488 758 103 CareHomeEnquiries@Bupa.com www.bupa.co.uk/bayford-house | Older People | 59 |
| Beacher Hall Care Home 42 Bath Road, Reading RG1 6PG Registered manager: Sushma Baral-Sharma Owner: Bupa Care Homes | 0118 321 7926 CareHomeEnquiries@Bupa.com www.bupa.co.uk/beacher-hall | People 18+, Physical Disabilities, Learning Disabilities, Complex Care, Respite, Rehabilitation, Spinal Injuries, Brain Injuries | 70 |
| Hollies Care Home Reading Road, Burghfield Common, Reading RG7 3BH Registered Manager: Yasemin Ucan Owner: Larchwood Care Homes Limited | 0118 9832254 hollies.manager@larchwoodcare.co.uk www.larchwoodcare.co.uk/hollies | Older People, Dementia Care, Respite | 58 |

| Care Home | Contact details | Client Group | No of Beds |
|--|--|--|------------|
| Hungerford Care Home Wantage Road, Hungerford Newtown RG17 0PN Registered Manager: Julie Daley Owner: Brighterkind | 01488 853329 hungerford@brighterkind.com www.brighterkind.com/hungerford | Older People, Dementia, nursing, old age/elderly care | 52 |
| Newbury Grove Care Home 370 London Road, Newbury RG14 2QH Home Manager: Adarsh Kurian Owner: Care UK | 0333 006 8906 adarsh.kurian@careuk.com www.careuk.com/newbury-grove | Older People, Dementia/ Alzheimer's, Old Age/Elderly Care, Physical Disability | 68 |
| Parkside Care Home Parkside Road, Reading RG30 2DP Registered Manager: Roseann Sweeney Owner: Bupa Care Homes | 0118 217 9303 CareHomeEnquiries@Bupa.com www.bupa.co.uk/parkside | Older People | 75 |
| Thatcham Court Care Home Chapel Street, Thatcham RG18 4QL Registered Manager: Abby Terry Owner: Bupa Care Homes | 01635 890 585 CareHomeEnquiries@Bupa.com www.bupa.co.uk/thatcham-court | Dementia Care | 60 |
| The Donnington Care Home Wantage Road, Newbury RG14 3BE Registered Manager: Mrs Tania Mosdell Owner: Bupa Care Homes | 01635 897 899 CareHomeEnquiries@Bupa.com www.bupa.co.uk/the-donnington | Older People | 40 |
| Winchcombe Place Maple Crescent, Newbury RG14 1LN Registered Manager: Kerry Thompson Owner: Care UK | 0333 434 3096 www.careuk.com/winchcombe | Older People/ dementia care | 80 |

| Care Home | Contact details | Client Group | No of Beds |
|--|---|---|------------|
| Birchwood Birchwood Road, Newbury RG14 2PP Home Manager: Jenn Bunce Owner: West Berkshire Council | 01635 33967 Birchwood@westberks.gov.uk https://www.westberks.gov.uk/carehomes | Caring for adults over 65, Dementia, Physical Disabilities, Sensory Impairments | 60 |
| Notrees 10 High Street, Kintbury, Hungerford RG17 9TW Registered Manager: Gemma Brown Owner: West Berkshire Council | 01488 658332 notrees@westberks.gov.uk https://www.westberks.gov.uk/carehomes | Caring for Adults over 65 years, Caring for adults under 65 years, Dementia, Sensory Impairments | 16 |
| Willows Edge Hutton Close, Shaw, Newbury RG14 1HJ Residential Unit Manager: Jacqui Preston Owner: West Berkshire Council | 01635 45252 Willows@westberks.gov.uk https://www.westberks.gov.uk/carehomes | Caring for Adults over 65 years, Dementia, Physical Disabilities, Sensory Impairments | 36 |

| Care Home | Contact details | Client Group | No of Beds |
|---|--|---|------------|
| 43 Station Road Wraysbury TW19 5ND Registered Manager: Rugare Mtingwazi Owner: Voyage 1 Ltd | 01784 483154 info@voyagecare.com www.voyagecare.com | Learning Disability | 6 |
| 87 Pinkneys Road Pinkneys Green, Maidenhead SL6 5DT Registered Manager: Shannon O'Sullivan Owner: Voyage 1 Ltd | 01628 626167 info@voyagecare.com www.voyagecare.com | Learning Disability | 3 |
| Boulters Lock Residential Care Home 56 Sheephouse Road, Maidenhead SL6 8HP Registered Manager: Gurmeet Ubhie Owner: Hartford Care (2) Ltd | 01628 634985 boulterslock@hartfordcare.co.uk www.hartfordcare.co.uk | Older People/ Dementia | 32 |
| Bramerton Upper Bray Road, Bray, Maidenhead SL6 2DB Registered Manager: Ms Olushola Fakolujo Owner: CHOICE Ltd | 0203 195 0151 referrals@choicecaregroup.com www.choicecaregroup.com | Learning Disability | 11 |
| Clara Court 21 Courthouse Road, Maidenhead SL6 6JE Registered Manager: Gladys Chironga Owner: Care UK Community Partnerships Ltd | 01628 776022 gladys.chironga@careuk.com www.careuk.com/care-homes/clara-court- maidenhead | Older People/ Dementia/Learning Disability/Physical Disability/Mental health conditions | 76 |
| Disabilities Trust - 25 Welby Close Maidenhead SL6 3PY Registered Manager: Mrs Lise-Lotte Thorngate Owner: The Disabilities Trust | 01628 824154 info@thedtgroup.org www.thedtgroup.org | Learning Disability | 3 |
| Eton House Residential Homes 68 Eton Road, Datchet SL3 9AY Registered Manager: Miss Lynn Wootton Owner: Eton House Residential Home | 01753 547251 enquiries@eton-house.co.uk www.eton-house.co.uk | Older People/ Dementia | 26 |
| Fearnley House 86 Straight Road, Old Windsor SL4 2RX Registered Manager: Vlad Maracineanu Owner: CHOICE Ltd | 0203 195 0151 referrals@choicecaregroup.com www.choicecaregroup.com | Learning Disability | 4 |
| Herewards House 15 Ray Park Avenue, Maidenhead SL6 8DP Registered Manager: Mr Jeet Rukunny Owner: Herewards House Limited | 01628 629038 herewardshouse@yahoo.co.uk www.qualitycarehomes.net | Older People/ Dementia | 27 |
| Heronsmede 88 & 90 Straight Road, Old Windsor SL4 2RX Registered Manager: Mildred Chawanda Owner: CHOICE Ltd | 0203 195 0151 referrals@choicecaregroup.com www.choicecaregroup.com | Learning Disability | 8 |
| Meadowbank Care 44 Braywick Road, Maidenhead SL6 1DA Registered Manager: Mrs Supinderjeet Brar Owner: Cedar House Care Home Limited | 01628 781186 meadowbank.uk@btconnect.com www.meadowbankcare.com | Older People | 22 |
| Nightingales Care Home Islet Road, Maidenhead SL6 8LD Registered Manager: Mrs Richelle Dix Owner: Thames Carehome Ltd | 01628 621494 riccidix@aol.com www.woodgatehealthcare.com | Older People | 17 |

| Care Home | Contact details | Client Group | No of Beds |
|--|---|--|------------|
| Normanhurst Residential Home 26 High Town Road, Maidenhead SL6 1PB Registered Manager: Adam Heeroo Owner: Normanhurst Care Limited | 01628 632618 stay@normanhurst.co.uk www.normanhurst.co.uk | Older People/ Dementia | 23 |
| Osborne House 90 Osborne Road, Windsor SL4 3EN Registered Manager: Ms Greta Warner Owner: Advance Housing & Support Ltd | 01753 856185 info@advanceuk.org www.advanceuk.org | Learning Disability | 9 |
| Tregona 3 Edith Road, Maidenhead SL6 5DY Registered Manager: Shannon O'Sullivan Owner: Voyage 1 Ltd | 01628 789433 info@voyagecare.com www.voyagecare.com | Learning Disability | 3 |
| White House 334 Horton Road, Datchet, Slough SL3 9HY Registered Manager: Mrs Diane Grist Owner: CHOICE Ltd | 0203 195 0151 referrals@choicecaregroup.com www.choicecaregroup.com | Learning Disability | 9 |
| White Lodge Care Home White Lodge, Bisham Road, Marlow SL7 1RP Registered Manager: Roderick Ting Owner: White Lodge Care Home Ltd | 01628 898281 whitelodge_bisham@tiscali.co.uk www.whitelodgecare.com | Older People/ Dementia/Physical Disability | 23 |
| Winton House 51 Dedworth Road, Windsor SL4 5AZ Registered Manager: Donna Bristow | 01753 856466 donna@abbeyfieldmaidenhead.org Abbeyfield (Maidenhead) Society Ltd | Older People | 29 |

| Care Home | Contact details | Client Group | No of Beds |
|---|---|---|------------|
| Apple Hill Henley Road, Hurley, Maidenhead SL6 5LH Registered Manager: Tercy Bheka Owner: Henley Healthcare Ltd | 01628 823200 info@applehill.org.uk www.applehill.org.uk | Older People/ Dementia/Learning Disability/Physical Disability/Mental health conditions/ people detained under MHA/Sensory Impairments | 42 |
| Ascot Grange Bagshot Road, Ascot SL5 9PR Registered Manager: Mark Deadman Owner: Signature of Sunninghill (Operations) Limited | 01344 636050 enquiries.signatureascot@signaturesl.co.uk www.signature-care-homes.co.uk | | |
| Cherry Garden Nursing Home Breadcroft Lane, Littlewick Green, Maidenhead SL6 3QF Registered Manager: Ms Conilyn Luispro Owner: Amberbrook Limited | 01628 825044 cherry.garden@btconnect.com www.cherrygardennursinghome.com | Older People/Caring for adults under 65 yrs/Dementia/ Physical disabilities | 36 |
| Dormy House Ridgemount Road, Sunningdale SL5 9RL Registered Manager: do not have this information at present Owner: Caring Homes Healthcare Group Ltd | 01344 872211 dormy@ariacare.co.uk www.ariacare.co.uk | Older People/ Dementia | 88 |
| Foxleigh Grove Nursing Home Forest Green Road, Holyport, Maidenhead SL6 3LQ Registered Manager: Mr Mark Aram Owner: Mr Mark Aram | 01628 673332 info@foxleighgrove.co.uk www.foxleighgrove.co.uk | Older People/ Physical Disability | 39 |
| Harwood House Nursing Home Spring Lane, Cookham Dean, Maidenhead SL6 6PW Registered Manager: Ms Morag Forsyth Owner: Harwood House Limited | 01628 478000 home@harwoodhouse.co.uk www.harwoodhouse.co.uk | Older People | 35 |
| Larchfield House Larchfield Road, Maidenhead SL6 2SJ Registered Manager: Mr Clifford Grand-Scrutton Owner: H Plus Care Ltd | 01628 639428 manager@larchfieldcare.com www.hplus.care | Older People/ Dementia | 75 |
| Larkland House Care Centre London Road, Ascot SL5 7EG Registered Manager: Miranda Morgan Owner: Care UK Community Partnerships Limited | 01344 872121 manager.larklandhouse@careuk.com http://www.careuk.com/care-homes/larkland- house-ascot | Older People/Caring for adults under 65 yrs/Dementia/Mental health conditions/ Physical disabilities/ Substance misuse problems | 78 |
| Longlea Nursing Home Fifield Road, Fifield, Maidenhead SL6 2PG Nominated Individual: Mr Vlad Nastasa Owner: Longlea Ltd | 01628 634201 longlea@Atkinsonshomes.com http://www.atkinsonshomes.com | Older People | 22 |
| Lynwood Care Centre Lynwood Court, Rise Road, Sunninghill, Ascot SL5 0FG Registered Manager: Nicola Hall Owner: Ben-Motor and Allied Trades Benevolent Fund | 01344 298100 nicola.hall@ben.org.uk www.lynwoodcare.co.uk | Older People/Caring for adults under 65 yrs/Dementia/ Physical disabilities/ Sensory impairments | 96 |

| Care Home | Contact details | Client Group | No of Beds |
|--|---|---|------------|
| The Manor Care Home Church Road, Old Windsor SL4 2JW Registered Manager: Tracey Ann Davis Owner: Greensleeves Care | 01753 832920 www.greensleeves.org.uk | Older People/ Dementia/Mental health conditions/ Physical disabilities/ Sensory Impairments | 65 |
| Mountbatten Grange Helston Lane, Windsor, SL4 5GG Interim Manager: Debbie Winwood Owner: Care UK | 03333315859 | | |
| Queens Court 1 Dedworth Road, Windsor SL4 5AZ Registered Manager: Debbie Winwood Owner: Care UK | 01753 967930 ruth.sohail@careuk.com www.careuk.com | Older People | 62 |
| Sandown Park Care Home 61 Vale Road, Windsor SL4 5JY Registered Manager: Mrs Shahnaz Mohamad Owner: Healthcare Homes (LSC) Limited | 01753 833140 manager@sandowpark.healthcarehomes.co.uk | Older People/Caring for adults under 65 yrs/Dementia | 95 |
| Signature of Ascot Burleigh Road, Ascot. SL5 7LD Registered Manager: Raina Jordan Owner: Signature Senior Lifestyle Operations Ltd | 01344 988476 | | |
| St Mark's Care Home 110 St Mark's Road, Maidenhead SL6 6DN Registered Manager: Hazel Corrigan Owner: Bupa Care Homes | 01628 918 379 CareHomeEnquiries@Bupa.com www.bupa.co.uk/st-marks | Older People/ Dementia | 80 |

| Care Home | Contact details | Client Group | No of Beds |
|--|--|---------------------|------------|
| 16 Homeside Close Off Whurley Way, Maidenhead SL6 7RB Registered Manager: Charlotte Sehmi Owner: Royal Borough of Windsor and Maidenhead | 01628 630710 beverley.wyatt@rbwm.gov.uk www.rbwm.gov.uk | Learning Disability | 8 |
| 5, Winston Court Halifax Road, Maidenhead SL6 5HU Registered Manager: Charlotte Sehmi Owner: Royal Borough of Windsor and Maidenhead | 01628 418804 beverley.wyatt@rbwm.gov.uk www.rbwm.gov.uk | Learning Disability | 8 |
| 9 Allenby Road Maidenhead SL6 5BF Registered Manager: Judith Nalusiba Owner: Royal Borough of Windsor and Maidenhead | 01628 781261 karen.woolford@rbwm.gov.uk www.rbwm.gov.uk | Learning Disability | 8 |

| Care Home | Contact details | Client Group | No of Beds |
|--|--|---|------------|
| 1 Longmore Road 1 Longmore Road, Whitely Wood, Reading, Berkshire, RG2 8QG Registered Manager: Ms Linda Neilson Owner: Voyage 1 Ltd | (0118) 986 7457 calliemayne@voyagecare.com | Learning Disability/ Supported Living | 7 |
| Abbeyfield Winnersh Woodward Close, Winnersh, Berkshire RG41 5NW Operations Manager: Susan Smart Owner: Abbeyfield Society | 0118 977 4246 s.smart@abbeyfield.com | Learning Disability, Mental Health, Physical Disability | 62 |
| Alexandra Grange Oaklands Drive, Molly Millars Lane, Wokingham RG41 2RU General Manager: Mrs Pinky Nacario Ibarrientos Owner: Hallmark Care Homes (Wokingham) Ltd | 0118 912 3210 | Older People | 55 |
| Ashton 38 Sarum Crescent, Ashton, Wokingham, Berkshire, RG40 1XF Home Manager: Rose Marau Owner: Anthony Toby Homes Trust | 0118 977 2334 | Learning Disability | 3 |
| Beech House 49 Crockhamwell Road, Woodley, Wokingham, RG5 3JY Registered Manager: Mrs Patima Silimay Owner: Voyage 1 Ltd | 0800 035 3776 referrals@voyagecare.com www.voyagecare.com | Learning Disability, Mental Health, Physical Disability | 6 |
| Belamie Gables 210 Hyde End Road, Spencers Wood, Reading RG7 1DG Home Manager: Jade Absolom Owner: Nadam Care Ltd | 0118 988 3417 jade.absolom@nhs.net | Older People, Mental Health, Physical Disability | 20 |
| Cornerways 32 Arbor Lane, Winnersh, Wokingham RG41 5JD Home Manager: Mrs Ligia Birt Owner: Voyage 1 Ltd | 0800 035 3776 referrals@voyagecare.com www.voyagecare.com | Learning Disability, Mental Health, Physical Disability | 8 |
| Dimensions - 2 Dunstan's Drive Winnersh, Wokingham RG41 5EB Manager: Ms Lenka Hlavacova Owner: Dimensions (UK) Ltd | 07920 861842 lenka.hlavacova@dimensions-uk.org | Learning Disability, Mental Health, Physical Disability | 4 |
| Dimensions - 6 Sadlers Lane Winnersh, Wokingham RG41 5AJ Manager: Caroline Muriuki Owner: Dimensions (UK) Ltd | 07392 197252 caroline.muriuki@dimensions-uk.org | Supported Living | 4 |
| Dimensions - 95 New Wokingham Road 95 New Wokingham Road, Crowthorne, Berkshire, RG45 6JN Registered Manager: Samantha Sawyer Owner: Dimensions (UK) Ltd | 01344 752682 samantha.sawyer@dimensions-uk.org | Supported Living | 4 |
| Dimensions - Parrot Farmhouse Aborfield Road, Shinfield, Reading RG2 9EA Registered Manager: Leonora Ward Owner: Dimensions (UK) Ltd | 0118 988 5051 lee.ward@dimensions-uk.org www.dimensions-uk.org | Learning Disability | 8 |

| Care Home | Contact details | Client Group | No of Beds |
|--|---|--|------------|
| Down Lodge 11 Sturges Road, Wokingham RG40 2HG Managing Director: Vaida Elliott Owner: Down Lodge Residential Care Ltd | 07900 242393 downlodge@hotmail.co.uk | Older People | 16 |
| Hilltop House 30 Hilltop Road, Twyford, Reading RG10 9BN Manager: Janette Hitti Owner: Hilltop House Ltd | 0118 934 0053 janette.hilltophouse@hotmail.com | Older People, Mental Health, Physical Disability | 8 |
| Lovat House 6 Crescent Road, Wokingham RG40 2GB Manager: Ms Fiona Honeyman Owner: Mr Ian Tappin | 0118 978 6750 info@lovatthhouse.co.uk | Older People, Mental Health, Physical Disability | 26 |
| Lynden Hill Clinic Lynden Hill Lane, Kiln Green, Berkshire RG10 9XP Contact: Anne Ikin Owner: Lynden Hill Clinics Limited | 0118 940 1234 enquiries@lynden-hill-clinic.co.uk www.lyndenhill.com | Post-operative care, respite and rehabilitation | 28 |
| Magnolia Lodge 42 Hollow Lane, Shinfield, Berkshire RG2 9BT Contact: Karolina Ahmed Owner: Care Tech Community Services Ltd | 0118 988 8732 magnolia.lodge@caretech-uk.com www.caretech-uk.com | Learning Disability | 10 |
| Multi-Care 375 Old Whitley Wood Lane, Reading RG2 8PY Manager: Adama Challe | | Learning Disability | 4 |
| Murdoch House 1 Murdoch Road, Wokingham RG40 2DL Home Manager: Louise Hulme Owner: Four Seasons 2000 Ltd | 0118 978 5423 contractlibrary@fshc.co.uk | Older People | 27 |
| Optalis - Loddon Court 289 Wokingham Road, Earley, Reading RG6 7ER Locality Manager: Mirna Zestic Owner: Optalis | 0118 966 0484 www.optalis.org | Respite | 8 |
| Ravenswood Village - Copper Beech Nine Mile Ride, Ravenswood Village, Crowthorne RG45 6BQ Registered Manager: Miss Nadine Hodge Owner: Norwood Ravenswood Ltd | 01344 755645 info@norwood.org.uk www.norwood.org.uk | Learning Disability, Supported Living | 4 |
| Ravenswood Village - Eretz Nine Mile Ride, Ravenswood Village, Crowthorne RG45 6BQ Registered Manager: Alan Manley Owner: Norwood Ravenswood Ltd | 01344 755513 info@norwood.org.uk www.norwood.org.uk | Learning Disability, Supported Living | 10 |

| Care Home | Contact details | Client Group | No of Beds |
|--|---|--|------------|
| Ravenswood Village - Kadimah Ravenswood Village, Nine Mile Ride, Crowthorne, Berkshire RG45 6BQ Home Manager: Robert Wilman Owner: Norwood Ravenswood Ltd | 01344 755574 robert.wilman@norwood.org.uk www.norwood.org.uk | Learning Disability, Supported Living | 11 |
| Ravenswood Village - Pamela Barnett Nine Mile Ride, Ravenswood Village, Crowthorne RG45 6BQ Registered Manager: Matt Martin Owner: Norwood Ravenswood Ltd | 01344 755625 info@norwood.org.uk www.norwood.org.uk | Learning Disability, Supported Living | 16 |
| Ravenswood Village - The Elms Ravenswood Village, Nine Mile Ride, Crowthorne, Berkshire RG45 6BQ Home Manager: Mark Sklar Owner: Norwood Ravenswood Ltd | 01344 755576 mark.sklar@norwood.org.uk www.norwood.org.uk | Learning Disability, Supported Living | 11 |
| Ravenswood Village - The Farmhouse Nine Mile Ride, Ravenswood Village, Crowthorne RG45 6BQ Home Manager: Robert Wilman Owner: Norwood Ravenswood Ltd | 01344 755 533 robert.wilman@norwood.org.uk www.norwood.org.uk | Learning Disability, Supported Living | 8 |
| Ravenswood Village - The Firs Nine Mile Ride, Ravenswood Village, Crowthorne RG45 6BQ Registered Manager: Lisa Brown Owner: Norwood Ravenswood Ltd | 01344 755580 info@norwood.org.uk www.norwood.org.uk | Learning Disability, Supported Living | 10 |
| Ravenswood Village - The Green Nine Mile Ride, Ravenswood Village, Crowthorne RG45 6BQ Home Manager: Carol Goodall Owner: Norwood Ravenswood Ltd | 01344 755568 carol.goodall@norwood.org.uk www.norwood.org.uk | Learning Disability, Supported Living | 13 |
| Ravenswood Village - The Orchard Nine Mile Ride, Ravenswood Village, Crowthorne RG45 6BQ Registered Manager: Nadine Hodge Owner: Norwood Ravenswood Ltd | 01344 755585/558 nadine.hodge@norwood.org.uk www.norwood.org.uk | Learning Disability, Supported Living | 11 |
| Ravenswood Village - The Tager Centre Nine Mile Ride, Ravenswood Village, Crowthorne RG45 6BQ Registered Manager: Carol Goodall Owner: Norwood Ravenswood Ltd | 01344 755632/5681 carol.goodall@norwood.org.uk www.norwood.org.uk | Learning Disability, Supported Living | 16 |
| Ravenswood Village - Tikvah & Tikvah Woodpeckers Nine Mile Ride, Ravenswood Village, Crowthorne RG45 6BQ Home Manager: Alex Brain Owner: Norwood Ravenswood Ltd | 01344 755614 alex.brain@norwood.org.uk www.norwood.org.uk | Learning Disability, Supported Living | 8 |

| Care Home | Contact details | Client Group | No of Beds |
|---|---|---|------------|
| Ravenswood Village - Tova Nine Mile Ride, Ravenswood Village, Crowthorne RG45 6BQ Registered Manager: Eliamani Andrews Owner: Norwood Ravenswood Ltd | 01344 755646/5549 eliamani.andrews@norwood.org.uk www.norwood.org.uk | Learning Disability, Supported Living | 8 |
| The Rookery Cottage 249 Shinfield Road, Shinfield, Reading RG2 8HE Registered Manager: Mrs Sylwia Duda Owner: Voyage 1 Ltd | 0800 035 3776 referrals@voyagecare.com www.voyagecare.com | Learning Disability, Mental Health, Physical Disability | 6 |
| Shinfield View School Green, Shinfield, Reading RG2 9EH Registered Manager: Jodie Whatmore Owner: Shinfield View Lodge Ltd | 0118 467 4727 jodie.whatmore@berkleycaregroup.co.uk | Dementia | 66 |
| Staverton 25 Murdoch Road, Wokingham RG40 2DQ Registered Manager: Linda Gent Owner: Anthony Toby Homes Trust | 0118 989 1557 linda.gent@tobyhomes.org.uk | Learning Disability | 14 |
| Suffolk Lodge 18 Rectory Road, Wokingham RG40 1DH Registered Manager: Wendy Luck Owner: Optalis | 0118 979 3202 wendy.luck@optalis.org www.optalis.org | Older People/ Dementia | 34 |
| Valerie's Rest Home 20 Ravenswood Avenue, Crowthorne RG45 6AY Home Manager: Shelley Young Owner: S.E.S Care Homes Ltd | 01344 761701 s.young@sescarehomes.co.uk www.sescarehomes.co.uk | Older People | 17 |
| Warren Lodge Care Centre Warren Lane, Finchampstead, Wokingham RG40 4HR Home Manager: Goce Kostadinovski Owner: Forest Healthcare Ltd | 0118 973 4576 goce.kostadinovski@foresthc.com www.foresthc.com | Older People/ Dementia | 55 |
| Wild Acres Care Home 440 Finchampstead Road, Finchampstead, Wokingham RG40 3RB Registered Manager: Andrina Fry Owner: Wild Acres Care Home Ltd | 0118 973 3670 manager@wildacrescarehome.co.uk www.wildacrescarehome.co.uk | Older People | 26 |



| Care Home | Contact details | Client Group | No of Beds |
|--|--|---|------------|
| Austen House Kilnsea Drive, Lower Earley, Reading RG6 3UJ Home Manager: Sevinj Hashimova Owner: Barchester Healthcare Ltd | 0118 911 3018 austen@barchester.com www.barchester.com | Older People/ Dementia | 79 |
| Bluebell House 126 Barkham Rd, Wokingham RG41 2RP Registered Manager: Ruth Solhail Owner: Optalis | 0118 9770233 ruth.solhail@optalis.org www.optalis.org | Registered Care Home with Nursing for older people with Dementia and or Nursing needs | 50 |
| Bridge House Nursing Home 64 High Street, Twyford RG10 9AQ Registered Manager: Annie Lampard Owner: Bridge House Holdings Limited | 0118 934 0777 homemanager@bridgecare.org www.bridgecare.org | Older People, Mental Health, Physical Disability | 47 |
| Glebelands Care Home Woolf Drive, Glebelands Road, Wokingham RG40 1DU Home Manager: Dorina Hirta Owner: Greensleeves Homes Trust | 0118 974 3260 doina.hirta@greensleeves.org.uk www.greensleeves.org.uk | Older People, Mental Health, Physical Disability | 42 |
| Parsons Grange Westall Street, Shinfield, Reading RG2 9AU Registered Manager: Ali Rozina Owner: Care UK Community Partnerships Ltd | 0118 321 1569 | Older People | 68 |
| Prince Philip Duke of Edinburgh Court Mole Road, Sindlesham, Wokingham, Berkshire, RG41 5AE Registered Manager: Abigail Cranston Owner: Royal Masonic Benevolent Institution | 0118 978 7496 acranston@rmbi.org.uk www.rmbi.org.uk | Older People, Mental Health, Physical Disability | 90 |
| Sonning Gardens Care Home Old Bath Road, Sonning, Reading RG4 6TQ General Manager: Carmella Magbitang Owner: Sunrise Operations Sonning Ltd | 01189 44 4300 carmela.magbitang@signaturesl.co.uk www.signature-care-homes.co.uk | Older People, Mental Health, Physical Disability | 100 |
| The Mount School Hill, Wargrave RG10 8DY Registered Manager: Alexandru Tudor Toasca Owner: Bondcare (Henley) Ltd | 0118 940 2046 themountmanager@bondcare.co.uk | Older People, Mental Health, Physical Disability | 37 |
| West Oak Murray Road, Wokingham RG41 2TA General Manager: Charles Sadler Owner: Barchester Healthcare Ltd | 0118 979 5100 charles.sadler@barchester.com www.barchester.com | Older People/ Dementia | 63 |
| Woodbury House Jouldings Lane, Farley Hill, Swallowfield, Reading RG7 1UR Home Manager: Jade Allwood Owner: Four Seasons 2000 Ltd | 0118 911 1224 jade.allwood@brighterkind.com www.brighterkind.com | Older People | 38 |



Home Care Agencies

Contact information

| Care Agency | Contact details | Client Group |
|---|--|---|
| A2Dominion Care & Support Care & Support Office, Chimney Court, Shilling Close, Tilehurst, Reading RG30 4EN Registered Manager: Mrs Fiona Meaden | Tel: 0118 950 5204 Fax: 0118 959 4892 info@A2dominion.co.uk www.a2dominion.co.uk | Domiciliary Care |
| Aaron Abbey Care Services Limited Unit 12, Indigo House, Mulberry Business Park, Fishponds Road, Wokingham RG41 2GY Registered Manager: Dr Emmanuel Zyambo | Tel: 07557 665337 admin@aaronabbeycare.co.uk www.Aaronabbeycare.co.uk | Domiciliary Care |
| A & T Caring Services Ocean House, First Floor, The Ring, Bracknell RG12 1AX Registered Manager: Andrew Nyabango | Tel: 01344 666061 Fax: 01344 388001 Andrew@atcaringservices.co.uk www.atcaringservices.co.uk | Domiciliary Care |
| Abicare Services Limited Abihouse, 1a Brunel Rd, Salisbury SP2 7PU Registered Manager: Becky Randall | Tel: 01722 342777 help@abicare.co.uk www.abicare.co.uk | Live-in care |
| Abi-Support LTD Baptist House, 129 Broadway, Didcot, Oxon OX11 8XD Registered Manager: Margaret Abioke | Tel: 01235 519508 info@abi-support.co.uk www.abi-support.co.uk | Dementia, Mental Health needs, Dementia, Stroke and Community support |
| Absolute Care UK 4a Arkwright Road, Reading RG2 0LU Registered Manager: Ms Sue Halcomb | Tel: 0118 986 6700 Fax: 0118 986 6718 sue@abscares.co.uk www.absolutecare.co.uk | Domiciliary Care |
| Agincare Live-in Care Services Unit 18, Boundary Business Centre, Boundary Way, Woking, Surrey, GU21 5DH Registered Manager: Emma Dunthorne | Tel: 08083019843 southeast.liveincare@agincare.com www.agincare.com | Adults, Families |
| Alina Homecare Suite 3, First Floor, 20-22 Richfield Avenue, Reading, Berkshire, RG1 8EQ | Tel: 0118 359 3222 reading@alinahomecare.com | Domiciliary Care |
| All Care Thames Valley Unit 4, Waltham Court, Milley Lane, Hare Hatch, Reading, RG10 9AA | Tel: 0118 957 2844 www.all-care.co.uk | Domiciliary Care |
| All Seasons Care Services Limited Unit 7, Minerva House, Calleva Park, Aldermaston, Reading, RG7 8NA Registered Manager Ms Samantha Aldridge | Tel: 0118 9821515 admin@allseasonscareservices.co.uk https://www.allseasonscareservices.com/ | Domiciliary care/ supported living |
| Ambrose Adrian Healthcare 268 Bath Road; Regus Building, Slough, Berkshire SL1 4DX | Tel: 01753 607649 info@aacareltd.com | Domiciliary Care |
| Apex Healthcare Services Ltd Suite 22, 62 Portman Road, Reading, Berkshire RG30 1EA | Tel: 0118 391 3542 admin@apexcare.info www.apexcare.info | Domiciliary Care, Live In care and community support |
| Apex Prime Care 47, Cheap Street, Newbury, RG14 5BX Registered Manager: Abby Brown | Tel: 0118 313 0090 www.apexprimecare.org | Domiciliary Care |
| Appleberry Care 23-25 High Street, Burnham, Slough SL1 7JD Registered Manager: Ms Cheryl Higgins | Tel: 01628 662123 Fax: 01628 666788 admin@appleberrycare.co.uk www.appleberrycare.co.uk | Domiciliary Care |
| Ark Home Healthcare 163 Preston House, High Street, Crowthorne, Berkshire RG45 7AF Registered Manager: Mrs Jennifwer Coates | Tel: 01344 750869 Fax: 01344 761127 yvonne.mavunga@arkhealth.co.uk www.arkhealth.co.uk | Domiciliary Care |

| Care Agency | Contact details | Client Group |
|---|---|---------------------------------|
| Audley Care The Clock Tower, Templeton Road, Kintbury, Hungerford, Berkshire RG17 9AA Registered Manager: Lorna Foster | Tel: 01488 687020 info@audleycare.co.uk www.audleyretirement.co.uk | Domiciliary Care |
| Baxters Homecare 4b, High Street, Slough, SL1 1EE Registered Manager: Mrs. Andrea Marie Baxter | Tel: 01753 701099 | Domiciliary Care |
| Beeloved Home Care 35 Kingford Close, Woodley, Reading, Berkshire, RG4 5DT | Tel: 01183 275719 beeloved.homecare@yahoo.com www.beelovedcare.com | Domiciliary Care |
| Best Pinnacle Care Ltd 8 Shaftesbury Centre, Percy Street, Swindon SN2 2AZ Registered Manager: Rosemary Muhura | Tel: 03334040757 Mob: 07926431397 admin@bestpinnaclecare.co.uk www.bestpinnaclecare.co.uk | |
| Better Life Care Central Working Slough The Future Works, 2 Brunel Way, Slough, SL1 1FQ Registered Manager: Mr Noor Ali | Tel: 01753 314246 | Domiciliary Care |
| Bloomfield Care Berkshire Manor House, office 3, Needham Suite, Howbery Park, Wallingford, OX10 8BA Registered Manager: Claire Truesdale | Tel: 01635 881013 admin.berkshire@bloomfield-care.com www.bloomfield-care.com/ | Domiciliary Care |
| Blue Angel Care Limited 4 Richfield Place, 12 Richfield Avenue, Reading, Berkshire RG1 8EQ Registered Manager: Diana Szabo | Tel: 01189 952996 berkshire@blueangelcare.com www.blueangelcare.com | Domiciliary Care / Live-in Care |
| Blue Ribbon Community Care 3 Grove Road, Maidenhead, Berkshire SL6 1LW Registered Manager: Mr Cosen Sayi | Tel: 01628 626026 cosen@blueribbonhomecare.co.uk www.blueribbonhomecare.co.uk | Domiciliary Care |
| Bluebee Care Limited Office 292, 268 Bath Road, Slough, SL1 4DX Registered Manager: Dr Jeya Prathayini Balachandra | | Domiciliary Care |
| Bluebird Care (West Berkshire) 17 Plantagenet House, Kingsclere Park, Kingsclere RG20 4SW Care Manager: Kelly Westwood Registered Care Manager: John Prendergast | Tel: 01635 36953 newbury@bluebirdcare.co.uk www.bluebirdcare.co.uk/newbury | Domiciliary Care/ Live-in Care |
| Bluebird Care (Reading & Wokingham) Beacontree Plaza, Gillette Way, Reading RG2 0BS Registered Manager: Miss Joanna McCluskey | Tel: 0118 986 3552 Fax: 0118 919 5100 reading@bluebirdcare.co.uk www.bluebirdcare.co.uk | Domiciliary Care |
| Bluebird Care (South Bucks & Slough) 31 Summers Road, Burnham, Bucks SL1 7EP Registered Manager: Miss Nicola Beadle | Tel: 01628 605797 Fax: 01628 668144 sbucks@bluebirdcare.co.uk www.bluebirdcare.co.uk | Domiciliary Care |
| Bluebird Care (Windsor & Maidenhead) Suite 8 Maple Court, Grove Park Business Estate, Maidenhead, Berkshire SL6 3LW Registered Manager: Miss Joanna McCluskey | Tel: 01628 566244 maidenhead@bluebirdcare.co.uk www.bluebirdcare.co.uk | Domiciliary Care |
| Bracknell Forest Borough Council Intermediate Care Services Time Square, Market Street, Bracknell RG12 1JD Registered Manager: Mrs Linda Wise | Tel: 01344 351500 Fax: 01344 351441 adult.services@bracknell-forest.gov.uk www.bracknell-forest.gov.uk | Domiciliary Care |

Home Care Agencies

Contact information

| Care Agency | Contact details | Client Group |
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| Canary Care Services (Berkshire) Office 274, 200 Brook Drive, Green Park, Reading RG2 6UB Registered Manager: Mrs Monika Oliwa-Hussain | Tel: 0118 449 2728 contact@canarycare.org.uk rm@canarycare.org.uk | Live-in Care/Domiciliary Care |
| Care @ Home Newbury Ltd 33 Ashburton Road, Reading RG2 7PA Registered Manager: Mrs Avril Welch | Tel: 0118 9880 124 www.careathomeltd.co.uk | Domiciliary Care, Day Centres, Cleaning Services, Live in Care |
| Care 1st Homecare (Berkshire) 10 Wellington Business Park, Dukes Ride, Crowthorne, Berkshire, RG45 6LS Registered Manager: Mrs Sharon Harris | Tel: 0118 418 1012 berkshire@care-1st.co.uk www.care1sthomecare.co.uk | Domiciliary Care |
| Care in Your Home Ltd Premier Gate, Easthampstead Road, Bracknell RG12 1JS Registered Manager: Mrs Marion Sneller | Tel: 01344 567675 info@ciyh.co.uk www.ciyh.co.uk | Domiciliary Care |
| Care Outlook Ltd - Slough Extra Care Services Northampton Plac, 82 Northampton Avenue, Slough, SL1 3FT The Pines, Forest Close, Wexham Road, Wexham, Slough, Berkshire, SL2 4FJ Registered Manager: Ms Vicky Sumner | Tel: 01753 521918 Tel: 01753 539733 | Extra Care |
| Care Partners (Newbury) Ltd 43 Room One Bartholomew Street, Newbury RG14 5QA Registered Manager: Mrs Alyssia Lian Harris | Tel: 01635 581244 a.harris@carepartnersnewburyltd.co.uk www.carepartnersnewburyltd.co.uk | Domiciliary Care |
| Care Response Ltd 5/7 High Street, Sunninghill, Ascot, Berkshire SL4 9NQ Registered Manager: Mrs Diane Brown | Tel: 01344 876099 Fax: 01344 876171 diane@carerresponse.co.uk www.carerresponse.co.uk | Domicillary Care |
| Care Staff Services Ltd 10, Progress Business Centre, Whittle Pkwy, Slough SL1 6DQ Registered Manager: Miss Maria Wafa Arif Nominated individual: Mr Shakeel Ahmed Khan | Tel: 01628 660083 info@carestaffservices.com | Domiciliary Care |
| Careline Suite 2, Kings Lodge, 194 Kings Road, Reading RG1 4NH Registered Manager: Ms Lorraine Lucas | Tel: 0118 958 5858 Fax: 0118 958 2899 enquiries@carelineagency.co.uk www.carelineagency.co.uk | Domiciliary Care |
| Caremark (Slough & South Bucks) Unit G1, Ground Floor, Fairacres House, Dedworth Road, Windsor, Berkshire SL4 4LE Registered Manager: Ms Suki Dhillon | Tel: 01753 201116 suki.dhillon@caremark.co.uk www.caremark.co.uk | Domiciliary Care |
| Caremark (West Berkshire & Reading) 92b Audley Street, Reading, Berkshire RG30 1BS Registered Manager: Sarah Brookes | Tel: 0118 957 1155 westberksandreading@caremark.co.uk www.caremark.co.uk | Domiciliary Care / Live-in Care |
| Caremark (Wokingham) 283 High Street, Crowthorne, Berkshire, RG45 7AH Operations Manager: Ravi Patel | Tel: 0118 978 4657 Fax: 0118 978 5318 ravi.patel@caremark.co.uk www.caremarkwokingham.co.uk | Domiciliary Care / Live-in Care |
| CareMatch Ltd CareMatch, 1a Brunel Rd, Salisbury SP2 7PU Registered Manager: Kelda Atherton | Tel: 0330 053 2225 enquiries@carematch.ltd www.carematch.ltd | Domiciliary Care / Live-in |
| Carewell Ltd 70 Meadow Road, Earley, Reading, Berkshire RG6 7EY Registered Manager: Ms Sarah-Jane Dulieu | Tel: 0118 977 2135 sarahdulieu@carewell.co.uk www.carewell.co.uk | Domiciliary Care |

Home Care Agencies

Contact information

| Care Agency | Contact details | Client Group |
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| CCS Homecare Services Progress Business Centre, Unit 2, Whittle Park Way, Bath Road, Slough SL1 6DQ Registered Manager: Mr Abdul Sattar | Tel: 01628 600412 Fax: 01628 663520 info@comfortcareservices.com www.comfortcareservices.com | Domiciliary Care |
| Chilmington at Home Chilmington House, Westcote Road, Reading RG30 2ES Registered Manager: Ms Martine Dell | Tel: 0118 961 1219 mdell@chilmingtonhomes.co.uk www.chilmingtonhomes.co.uk | Domiciliary Care / Supported Living |
| Choice Supported Living East Linden House, Lime Walk, Bracknell, Berkshire RG12 9DY Registered Manager: Donna Walsh | Tel: 0203 195 0151 Fax: 01344 867 134 referrals@choicecaregroup.com www.choicecaregroup.com | Supported Living |
| Chrysalis Care Ltd 23c Horseshoe Park, Horseshoe Road, Pangbourne, Reading RG8 7JW Registered Manager: Mrs Rachael Bulpitt | Tel: 0118 942 9889 office@chrysaliscare.org www.chrysaliscareathome.org | Domiciliary Care Live-in care |
| Cohen Care Ltd 268 Bath Road, Slough, Berkshire SL1 4DX | admin@cohencare.co.uk | Domiciliary Care |
| Collaborative Health Care Ltd 126 Fairlie Road, Slough, SL1 4PY Registered Manager: Miss Lorraine Ringisai Chademunhu Nominated individual: Ms Tendai Idah Machiri | | Domiciliary Care |
| Comfort Harmony Care Ltd 7 Sowerby Street, Thatcham, Berkshire, RG18 3GT Registered Manager name - Cordellia Chigumba | Tel: 07838076414 or 07506706119 catherine@comforttharmony.com or cordurion@yahoo.co.uk https://comforttharmony.com/ | Adults aged 18-65 and Adults aged 65+ |
| Complete Care Windsor Ltd Unit A4, Fairacres Industrial Estate, Dedworth Road, Windsor, Berkshire SL4 4LE Registered Manager: Mrs Beverley Buckner | Tel: 01753 622227 Fax: 01753 622299 info@completecarewindsor.com www.completecare-windsor.co.uk | Domiciliary Care |
| Concept Care Practice DCA 20 Cross Street, Reading RG1 1SN Registered Manager: Ms Dora Martin | Tel: 0118 957 4510 Fax: 0118 958 7880 advice@concept-care.co.uk | Domiciliary, Nursing & Social Care |
| Consultancy Care Ltd 19 Shepherds Lane, Bracknell RG42 2BN Registered Manager: Mrs Savita Nathu | Tel: 01344 305891 info@consultancycare.com www.consultancycare.com | Domiciliary Care |
| County Care Berkshire Ltd Medina Dairy House, Vale Road, Windsor, Berkshire SL4 5JL Registered Manager: Mrs Carolyn Jarvis | Tel: 01753 201180 info@cberkshire.com www.countycareberkshire.com | Domiciliary Care |
| County Carers Ltd Devonshire Place, New Road, Crowthorne, RG45 6NA Registered Manager: Mrs Eloise Wakeford | Tel: 0118 973 3302 enquiries@countycarers.com www.countycarers.com | Domiciliary Care |
| Creative Support Pelham House, Craven Dene, London Road, Newbury RG14 2FL Registered Manager: Ms Jacqui McDonald | Tel: 01635 38101/07966320418 http://www.creativesupport.co.uk | Supported Living |
| Crossroads Care (Reading) 14 Albury Close, Reading, Berkshire RG30 1BD Registered Manager: Mel Wheeler | Tel: 0118 945 4209 www.readingcrossroads.org | Domiciliary Care |
| Crossroads Care (Slough) The Corner House, 254A Farnham Road, Slough SL1 4XE Registered Manager: Mrs Trisha Young | Tel: 01753 525796 Fax: 01753 691201 info@sloughcrossroads.org.uk www.sloughcrossroads.org.uk | Domiciliary Care |

Home Care Agencies

Contact information

| Care Agency | Contact details | Client Group |
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| Crossroads Care (West Berkshire) Broadway House, 4-8 The Broadway, Northbrook Street, Newbury, Berkshire RG14 1BA Registered Manager: Mrs Linda Larkin | Tel: 01635 30008 llarkin@oxfordshirecrossroads.org.uk www.oxfordshirecrossroads.org.uk | Domiciliary Care |
| Crossroads Care Wokingham Wokingham Community Hospital, Barkham Road, Wokingham, Berkshire RG41 2RE Registered Manager: Angela Walburga Deller | Tel: 0118 979 5324 Fax: 0118 979 5324 crossroads@wokingham10.orangehome.co.uk www.wokinghamcrossroads.org | Respite Breaks |
| D. Osteen Limited Oxford House, 12-20 Oxford Street, Newbury, RG14 1JB Registered Manager: Mrs Dhelliwe Ngonyama | Tel: 01635 917593/94 E-mail manager@d.osteentld.co.uk http://d.osteentld.co.uk/ | Domiciliary care |
| Diamond Enablement 169 Greenham Business Park, Greenham, Thatcham, RG19 6HW Operations Manager: Sue Langridge | Tel: 01635 523410 info@diamondqualitycare.com www.diamondqualitycare.com | Day Centre for acquired Brain Injuries and multiple disabilities |
| Dimensions East Berkshire and Surrey First Floor 108, Venture House, Arlington Square, Downshire Way, Bracknell RG12 1WA Registered Manager: Mr Adam Nicholas Phillips | Tel: 0300 303 9001 www.dimensions-uk.org | Domiciliary Care |
| Dimensions Bracknell First Floor 106 - 108, Venture House, Arlington Square, Downshire Way, Bracknell, RG12 1WA Registered Manager: Mrs Victoria Williams | Tel: 0300 303 9029 www.dimensions-uk.org | Domiciliary Care |
| DVL Supported Living Services First Floor, Shear House, Petersfield Avenue, Slough, Berkshire, SL2 5DY Registered Manager: Donald Masimba Moses Mugaragumbo | Tel: 01753 536227 www.dvlrecruitment.co.uk | Homecare / Supported Living |
| E.C. Care Ltd Oakville Cottage, Oakley Green Road, Oakley Green, Windsor, Berkshire SL4 5UP Registered Manager: Mrs Eithne Martin | Tel: 01735 831746 Fax: 01753 831746 enquiries@eccare.co.uk www.eccare.co.uk | Domiciliary Care |
| Elegant Care Services 3 St Andrews Crescent, Windsor, Berkshire SL4 4EW Registered Manager: Mr Pravinsingh Boodoo | Tel: 01753 358510 info.elegantcare@gmail.com www.elegantcareservices.com | Domiciliary Care, Supported Living |
| Eleos Care Ltd 4 Reading Road, Pangbourne RG8 7LY Registered Manager – Niki Marshall | Tel: 0118 449 2456 hello@eleoscare.co.uk www.eleoscare.co.uk | Domiciliary and Live in |
| Endurance Health Ltd 54 High Street, Slough, Berkshire, SL1 1EL Registered Manager: Mrs Vaida Elliott | Tel: 01753 57 0001 support@endurancehealth.co.uk www.endurancehealth.co.uk | Domiciliary Care |
| Eniro-care Ltd 17 King Walk, Didcot OX11 7PE Registered Manager: Gumisai Jofirisi | Tel: 07861368698 info@eniro-care.co.uk www.eniro-care.co.uk | Domiciliary Care |
| Enlightenment Care Services Office 2 Oundle Wharf, Station Road Oundle, Peterborough PE8 4DE | Tel: 01536 400460/07407374218 info@weareenlightenment.co.uk | |
| Eternal Homecare Limited 200 Brook Drive, Reading, RG2 6UB Registered Manager: Laila Mohamed | Tel: 0118 370 6025 info@eternalhomecare.co.uk www.eternalhomecare.co.uk | |

Home Care Agencies

Contact information

| Care Agency | Contact details | Client Group |
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| Evelyn Grace Ltd 68 Acorn Gardens, Burghfield Common, Reading RG7 3GN Registered Manager: Mrs Emma Devenny | Tel: 0118 983 6368 care@evelyn-grace.co.uk www.evelyn-grace.co.uk | Domiciliary Care |
| FitzRoy Supported Living - Maidenhead Unit 1, Furze Platt Business Centre, Gardner Road, Maidenhead, Berkshire SL6 7PT Registered Manager: Ms Diane French | Tel: 01628 782595 services@fitzroy.org http://www.fitzroy.org | Domiciliary Care |
| Focus Support Ltd The Office, Dukes Villa, Livingstone Road Newbury, West Berkshire RG14 7FW Registered Manager Penny Jankowski | Tel: 01635 550039 Penny.jankowski@potens-uk.com www.potens-uk.com | Domiciliary Care for Elderly, Learning & Physical Disabilities |
| Gabriel's Angels Limited 1 Millars Brook, Molly Millars Lane, Wokingham Berkshire RG41 2AD Registered Manager: Jemma McGarry | Tel: 0118 332 0099 jemma@gabrielsangels.co.uk www.gabrielsangels.co.uk | Domiciliary Care |
| Gardiner's Homecare 10 Church Street, Caversham, Reading RG4 8DZ Registered Manager: Mrs Krista Hallett | Tel: 0118 3347474 info@gardinershomecare.co.uk www.gardinershomecare.co.uk | Domiciliary Care, Supported Living, Live-in Care |
| Global Care Ltd 9 Mackenzie Street, Slough, SL1 1XQ Nominated individual: Mr Atif Khan | Tel: (01753) 376171 jameel@global-care.co.uk | Domiciliary Care |
| Goldcrest Care Services Ltd 268 Bath Road, Slough, Berkshire, SL1 4DX Nominated Individual: Mr Mohammed Murtaza Nazir | Tel: 01753 299888 | Domiciliary Care |
| GoodOaks Homecare - Reading & West Berkshire BizSpace, Office 111, Merlin House, Brunel Road, Theale, Reading, RG7 4AB Registered Manager: Sophie Mwiinga Owner: F & M Care Ltd, t/a Good Oaks Home Care | Tel: 01182371573 / 07715533805 reading@goodoakshomecare.co.uk sophie.mwiinga@goodoakshomecare.co.uk www.goodoakshomecare.co.uk/reading | 18-65, 65+ |
| GP Homecare Ltd 2 Windsor Square, Silver Street, Reading RG1 2TH Registered Manager: Kelly Byrne | Tel: 0118 957 4550 Fax: 0118 951 2614 kelly.byrne@radis.co.uk www.radis.co.uk | Domiciliary Care, Learning Disabilities, Children |
| GR Response Healthcare Ltd 2 Ashdown Close, Bracknell, RG12 2SE Registered Manager: Ms Beverly Allen | Tel: 01344 723144 management@goldenrose.co.uk www.goldenrose.co.uk | Domiciliary Care |
| Halcyon Home Care Oakleigh House, Altwood Close, Maidenhead, Berkshire SL6 4PP Registered Manager: Mr Paul Dunn-Sims | Tel: 01628 298262 paul@halcyonhomecare.co.uk www.halcyonhomecare.co.uk | Domiciliary Care |
| Harino Care Ltd Unit 10 Chiltern Enterprise Centre, Station Road, Theale, Reading RG7 4AA Registered Manager: Michael Lawes | Tel: 01189 306120 info@harinocare.com www.harinocare.co.uk | Dom Care and Live-in care |
| Helping Hands Homecare 4 The Courtyard, Denmark Street, Wokingham, Berkshire RG40 2AZ Registered Manager: Karyn MacKenzie | Tel: 0118 911 4365 www.helpinghands.co.uk | Domiciliary Care |
| Helping Hands Hungerford 127a High Street Hungerford RG17 0DL Branch Manager: Jady Starr | Tel: 01488 505746 Jady.Starr@helpinghands.co.uk www.helpinghandshomecare.co.uk/our-locations/hungerford/ | Domiciliary Care, Live-in Care |

Home Care Agencies

Contact information

| Care Agency | Contact details | Client Group |
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| Helping Hands Newbury 51 London Road Newbury RG14 1JN | Tel: 01635 959145 www.helpinghandshomecare.co.uk/our-locations/newbury/ | Domiciliary Care, Live-in Care |
| Henley Care Ltd Henley Business Centre, Graffix House, Newtown Road, Henley on Thames, Oxon, RG9 1HG Registered Manager: Izabela Paluszkiewicz T/A Rapita | Tel: 01491842915 Mob: 07849897052 info@henleycare.co.uk, izabela@henleycare.co.uk www.henleycare.co.uk | Domiciliary Care |
| Heritage Healthcare – Windsor Windsor Essex Lodge, 69 Osborne Road, Windsor SL4 3EQ Registered Manager: Carole Henderson | Tel: 01753 428028 care@windsor.heritagehealthcare.co.uk http://windsor.heritagehealthcare.co.uk/ | Domiciliary Care |
| Home Helpers Care 25 The Nursery, Sutton Courtenay, Abingdon, OX14 4UX Registered Manager - Benn Thacker | Tel: 01235 848822 enquiries@homehelperscare.co.uk www.homehelperscare.co.uk | Domiciliary Care, Live-In Care and Complex Needs |
| Home Instead Abingdon, Didcot & Newbury Suite 8, The Courtyard, 2 London Road, Newbury, Berkshire RG14 1AX Registered manager: Jade Rose | Tel: 01635 017000 jade.rose@homeinstead.co.uk www.homeinstead.co.uk/abingdon-didcot-newbury/ | Domiciliary Care, Live-In Care |
| Home Instead Ascot 8 Tanners Yard, London Road, Bagshot, Surrey GU19 5HD Registered Manager: Ms Kasia Nasiadka | Tel: 01276 903106 kasia.nasiadka@homeinstead.co.uk www.homeinstead.co.uk | Domiciliary Care |
| Home Instead Bourne End Unit D, Bourne End Business Park, Cores End Road, Bourne End, Bucks SL8 5AS Registered Manager: Mrs Jill Bitcheno | Tel: 01494 411268 www.homeinstead.co.uk | Domiciliary Care |
| Home Instead Maidenhead, Henley & Twyford Unit 5, Castle End Business Park, Ruscombe Berkshire RG10 9XQ Registered Manager: Jillian Bitcheno | Tel: 01628 299097 paul.johnson@homeinstead.co.uk www.homeinstead.co.uk/maidenhead | Domiciliary Care |
| Home Instead Reading 1st Floor, Elizabeth House, 20-24 School Road, Reading RG31 5AL Registered Manager: Tracey Pearce | Tel: 0118 909 9108 philip.keohane@homeinstead.co.uk www.homeinstead.co.uk/Reading | Domiciliary Care |
| Home Instead Windsor & Egham The Cottage, Marchamont House, 116 High Street, Egham, Surrey TW20 9HQ Registered Manager: Ms Laura Paterson-Moody | Tel: 01784 477854 laura.moody@homeinstead.co.uk www.homeinstead.co.uk | Domiciliary Care |
| House of Caring 19 Cedars Road, Maidenhead SL6 1RY Registered Manager: Annus Quresh | Tel: 07404 452 444 annus.qureshi@houseofcaring.co.uk www.houseofcaring.co.uk | |
| iCare 2018 Limited Unit C3, Weldale Street, Reading RG1 7BX | Tel: 01189 500777 Mob: 07908854274 icarelimited2018@outlook.com www.i-care2018.co.uk | Domiciliary Care |
| Imperial Breeze Healthcare South East 80 Baylis Road, Slough SL1 3PJ Registered Manager: Andrew Chikwanda | Tel: 01753 530359 andrew@impbreeze.co.uk | Supported living |
| Independence with Dignity Support Services Ltd 16 Oxford Street, Eddington, Hungerford, RG17 0ET Registered Manager: Donna Morley | Tel: 07429539046 iwdss@live.co.uk www.independencewithdignity.com | Domiciliary Care |
| Independent Supported Living & Disabilities Ltd 24 Ragstone Road, Slough, Berkshire, SL1 2PU Nominated Individual: Jay Godding | Tel: 01753 771122 | Supported living |

Home Care Agencies

Contact information

| Care Agency | Contact details | Client Group |
|---|---|--|
| Ivy Care (Reading & Newbury) 8A Armour Road, Reading RG31 6HS Registered Manager: Miss Ingrida Savickaite | Telephone: 01183271160 reading@ivycare.org.uk; ingrida@ivycare.org.uk www.IvyCare.org.uk | Adults (18+), dementia care, eating disorders, learning disabilities mental health condition, physical disabilities, sensory impairments |
| Kcare Nursing Agency Coleridge House, 5-7 Park Street, Slough, Berkshire, SL1 1PE Registered Manager: Mr Peter Mukono | Tel: (01753) 525775 slough@kcarehealth.com www.kcarehealth.com | Domiciliary Care |
| Kcare Nursing Agency Sevens Bridges House, 19 Bridge Street, Reading RG1 2LS Registered Manager: Mr Peter Mukono | Tel: 0118 956 9922 pmukono@kcarehealth.com www.kcarehealth.com | Adult, Learning disabilities, mental health, supported living accommodation |
| Kharis Solutions Unit 9a, Albion House, Albion Close, Slough, Berkshire SL2 5DT Registered Manager: Mrs Paulina Mahalia Debrito | Tel: 0333 012 4016 | Domiciliary Care |
| Kingwood Trust (Autism at Kingwood) 2 Chalfont Court, Chalfont Close, Lower Earley, Reading RG6 5SY Registered Manager: Sarah Shield | Tel: 0118 931 0143 Fax: 0118 931 1937 sarah.shield@kingwood.org.uk www.kingwood.org.uk | Domiciliary Care |
| Lady Elizabeth House Boyn Hill Avenue, Maidenhead, Berkshire SL6 4EP Registered Manager: Mrs Debra Shirley | Tel: 01628 635879 manager.ladyelizabeth@fremantletrust.org www.fremantletrust.org | Domiciliary Care |
| Loga Care Ltd The Hopkln, Bury Court, Bentley, Farnham GU10 5LZ Registered Manager: Ms Sona Stefanova | Tel: 01252 852100 care@logacare.com www.logacare.com | Live in Care |
| LovingAngels Care Ltd The Walled Garden, Mill Lane Calcot, Reading, Berkshire RG31 7RS Registered Manager: Moreblessings Chakafa | Tel: 0333 355 3126 admin@lovingangelscare.uk www.lovingangelscare.co.uk | Domiciliary Care |
| Lynwood Home Care Cedar Lodge, Lynwood Village, Sunninghill, Ascot, Berkshire SL5 0FG Registered Manager: Ms Carol Mayers | Tel: 01344 298174 carol.mayers@ben.org.uk http://www.ben.org.uk | Domiciliary Care |
| Mahogany Care Limited 79 Aysgarth Park, Holyport, Maidenhead, Berkshire SL6 2HQ Registered Manager: Mrs Vaanathy Dhillon | Tel: 07703 020567 dhillon11@btinternet.com | Domiciliary Care |
| Makai Care Limited 9 Hawley Mews, Reading RG30 2EY Registered Manager: Ms Yvette Curtis | Tel: 07825 180069 / 0845 269 0096 ylunga@makaicare.co.uk / customer.services@makaicare.co.uk www.makaicare.co.uk | Domiciliary Care |
| Match Options Ltd 246 Trelawney Avenue, Langley, Slough SL3 7UD Registered Manager: Ms Lucy Rumanura | Tel: 01753 548716 Fax: 01753 592542 slough@matchoptions.co.uk www.matchoptions.co.uk | Domiciliary Care |
| Mayfair Homecare First Floor, 35 Winchester Street, Basingstoke, Hampshire, RG21 7EE Registered Manager: Teresa Savage | Tel: 01256 474020 Newbury.Managers@mayfair-homecare.co.uk https://mayfair-homecare.co.uk | Domiciliary Care |
| Multi-Care Community Services Unit 5 Bellman Court, Great Knollys Street, Reading, RG1 7HN Registered Manager: Rachana Dhital | Tel: 0118 467 5838 rachana@mccs-reading.co.uk | Domiciliary Care |

Home Care Agencies

Contact information

| Care Agency | Contact details | Client Group |
|---|--|---|
| Mumby's Live-in Care The Ark, Wantage Road, Frilford, Oxfordshire OX13 5NY Registered Manager: Mrs Ann Mumby | Tel: 01865 391187 info@mumbys.com www.mumbys.com | Live-in Care |
| My Homecare Reading Suite 9, 20-22 Richfield Avenue, Reading RG1 8EQ | Tel: 0118 327 1430 info@my-homecare.co.uk www.my-homecare.co.uk | Domiciliary Care |
| Nanny Care Services Limited Spaces, Porter Building, 1 Brunel Way, Slough, SL1 1FQ Registered Manager: Mr Quam Fofovi Ahlin Nominated individual: Miss Fadumoikram Mohamed Hussein Dirsche | | |
| Nest Homecare Claremont House, 70-72 Alma Rd, Windsor, Berkshire SL4 5AU Registered Manager: Roasheen Ahmed | Tel: 01753 847677 info@nesthomecare.com https://nesthomecare.co.uk | Domiciliary Care and Live-in Care |
| New Support Solutions Ltd Office 7, RISC, 35-39 London Street, Reading RG1 4PS Registered Manager: Mrs Esinam Mizen | Tel: 0118 933 2286 / 0118 950 0357 / 07939 021810 emizen@newsupportsolutions.co.uk www.newsupportsolutions.org.uk | Domiciliary Care |
| Noubles Healthcare Limited Oxford House, 12-20 Oxford Street, Newbury Berkshire RG14 1JB Registered Manager: Mrs Sandrine Nouble | Tel: 0333 577 8983 info@noubleshealthcare.co.uk | Domiciliary Care |
| Novus Care Limited - Reading 14 Beacon Tree Court, Gilette Way, Reading, RG2 0BS Registered Manager: Mrs Rebecca Burrows | Tel: 0118 986 3406 | Domiciliary Care |
| NursePlus & Carer Plus UK 99 London Street, Reading RG1 4QA Registered Manager: Louise Hedley | Tel: 01189 584 441 reading@homecareplusuk.com | Domiciliary Care |
| Ontra Health Care Ltd 268 Bath Rd, Slough, Berkshire SL1 4DX Registered Manager: Tribute Nyoni | Tel: 07825 730847 tribute.nyoni@ontrahealthcare.co.uk | Domiciliary Care |
| Optalis Ltd Beeches Manor, Reading Road, Wokingham, Berkshire RG41 2AW Registered Manager: Ms Helen Woodland | Tel: 0370 192 4288 info@optalis.org www.optalis.org | Domiciliary Care |
| Optalis Ltd Alexandra Place, South Lake Crescent, Woodley Reading, Berkshire RG5 3QW Registered Manager: TBA | Tel: 03031 231301 info@optalis.org www.optalis.org | Domiciliary Care |
| Oracle Medical Care UK 7 Mackenzie Street, Slough SL1 1XQ Registered Manager: Ms Kubra Mirza | Tel: 01753 524242 info@oraclemedicalcare.co.uk www.oraclemedicalcare.co.uk | Domiciliary Care |
| People Matter Support Services Unit 3. 251 A33 Relief Road. Reading. RG2 ORR Registered Manager: Aminata Kalokoh | Tel: 07775 446434 admin@peoplemattersupport.co.uk www.peoplemattersupport.co.uk | Supported Living and Domicilliary Care |
| Poseidon Care Sequel House, The Hart, Farnham, Surrey GU9 7HW Registered manager: Emma Mills | Tel: 01252 282 110 care@poseidon-gp.com www.poseidoncare.co.uk | Domiciliary Care / Live-in Care |
| Prestige Home Care Ltd 12 Less Close, Maidenhead, SL6 4NU Surjit Thandi | Office: 01628 560425 surjit.thandi@prestige-homecare.com | |

Home Care Agencies

Contact information

| Care Agency | Contact details | Client Group |
|---|--|---|
| Prestige Nursing & Care Bracknell Venture House, 2 Arlington Square, Downside Way, Bracknell RG12 1WA Registered Manager: Marta Wutke | Tel: 01344 393047 bracknell@prestige-nursing.co.uk www.prestige-nursing.co.uk | Domiciliary Care |
| Privilege Care Ltd 75 Harrow Road, Slough SL3 8SH Registered Manager: Mr Indraneelawarna Wijesinghe | Tel: 01753 548110 contact@privilegecare.co.uk www.privilegecare.co.uk | Domiciliary Care |
| Promedica24 UK Ltd 400 Thames Valley Park, Thames Valley Park Drive, Reading RG6 1PT Registered Manager: Ms Narbir Virk | Tel: 0118 321 4486 info@promedica24.co.uk www.promedica24.co.uk | Domiciliary Care |
| Purley Park Trust Ltd 12 Huckleberry Close, Purley-on-Thames, Reading, Berkshire RG8 8EH Registered Manager: Ms Roberta Detenon | Tel: 0118 942 7608 Fax: 0118 942 6671 larryg@purleyparktrust.org www.purleyparktrust.org | Domiciliary Care |
| Q1 Care Ltd Unit 7, The Old Mill Trading Estate, Reading Road, Pangbourne, RG8 7HY | Tel: 0118 932 3865 info@q1care.co.uk www.q1care.co.uk | Domiciliary Care / Live-in Care |
| Quality Care Providers Ltd 2 and 4, Alexander Road, Reading RG1 5PE Registered Manager: Mrs Osarumen Odiase | Tel: 0118 966 6832 Fax: 0118 966 6827 admin@qualitycareproviders.co.uk www.qualitycareproviders.co.uk | Learning Disabilities & Mental Health |
| RADIS Community Care (Reading) 2 Windsor Square, Silver Street, Reading RG1 2TH Registered Manager: Leah McCreery-Clarke | Tel: 0118 986 7891 Fax: 0118 944 2478 reading@radis.co.uk www.radis.co.uk | Domiciliary Care |
| Rainbow Social Care Ltd 1st Floor, Office No. 9, Innovation House, Molly Millars Close, Wokingham RG41 2RX Registered Manager: Mrs Zdislava Odiase | Tel: 0118 402 8923 rainbow.socialcare@googlemail.com www.rainbowsocialcare.com | Domiciliary Care |
| Realcare+ Limited 58 St Mary's Butts Reading Berkshire RG1 2LG Registered Manager: Mrs Zoe Wilson | Tel: 0118 466 0955 / Mob: 07779112086 info@realcareworld.com and SLplacements@realcareworld.com www.realcareworld.com | Nursing Agency, Homecare, Supported Living for adults and young people with complex needs, Outreach support and Children Services |
| Rees Healthcare Limited Suite 1, 1B Kingfisher Court Business Centre, Kingfisher Court, Hambridge Road, Newbury, RG14 5SJ Registered Manager - Ransome Hamenya | Tel: +447309098393 enquiry@reeshealthcare.com www.reeshealthcare.com | Personal Care, Domiciliary Care, Adults aged 18-65, Adults aged 65+, Mental Health needs, Physical Disabilities, Learning Disabilities, Dementia Care |
| Rehability UK Community Ltd 41-43 St Georges Road, Reading, Berkshire, RG30 2RL Registered Manager: Anne Mayhew | Tel: 0118 965 4010 anne@rehabilityuk.co.uk | Domiciliary Care |
| Remedy Support and Recruitment Group Ltd 3-9 Albert Street, Slough, SL1 2BE Registered Manager: Miss Elizabeth Mwhiki Ndegwa | | |
| Right at Home (Reading and Wokingham District) Twyford Business Units, Station Road, Twyford, Berkshire RG10 9TU Registered Manager: Leisa Bell | Tel: 0118 207 0600 twyford@rightathome.co.uk www.rightathome.co.uk/twyford | Domiciliary Care |
| Right at Home (Windsor, Maidenhead and Henley) Bridge View House, Ray Mead Rd Maidenhead, Berkshire SL6 8NJ Registered Manager: Sam Iqbal | Tel: 01628 200068 maidenhead@rightathome.co.uk www.rightathome.co.uk/maidenhead | Domiciliary Care |

Home Care Agencies

Contact information

| Care Agency | Contact details | Client Group |
|--|--|--|
| Royle Care Limited The Annex, 121 London Street, Reading RG1 4QA Registered Manager: Mr Ben Royle | Tel: 0118 9577460 enquiries@roylecare.co.uk www.roylecare.co.uk | Domiciliary Care |
| Sarah's Carers Sunrise Hill Yard, East Ilsley, Newbury, Berkshire RG20 7LY Registered Manager: Mrs Sarah Seaman | Tel: 01235 606200 info@sarahscarers.com www.sarahscarers.com | Domiciliary Care |
| Shine Health Care Recruitment Services Pvt Ltd 111 Whitby Road, Big Yellow Flex Offices, Slough, SL1 3DR Registered Manager: Ms Martha Assefa Lemma Nominated individual: Mr Phineas Chaita | | |
| Sorelle Support Ashridge Manor, Forest Road, Wokingham RG40 5RB Registered Manager: Gemma Chard | Tel: 0118 966 4273 gemma@sorellesupport.co.uk www.sorellesupport.co.uk | Domiciliary Care |
| Superb Healthcare Ltd 45 Lea Close, Reading RG30 3NB | Tel: 0118 375 4194 On call: 0751 772 1262 | Domiciliary Care & Supported Living |
| Support Horizons 3 The Courtyard, Denmark Street, Wokingham Berkshire RG40 2AZ Registered Manager: Terri Lazzari | Tel: 0118 989 3959 Fax: 0118 989 3330 terri.lazzari@support-horizons.co.uk www.support-horizons.co.uk | Domiciliary Care |
| SureCare (Reading & East Berkshire) 62 Portman Road, Reading RG30 1EA Registered Manager: Mr Mahipal Ande | Tel: 0118 959 5288 enquiries@surecarereading.co.uk www.surecarereading.co.uk | Domiciliary Care |
| Surecare Slough Ltd 31 Willoughby Road, Langley, Slough SL3 8JH Registered Manager: Mr Surjit Jandu | Tel: 01753 548876 Fax: 01753 540009 surecareslough@yahoo.co.uk www.surecare.co.uk/reading | Domiciliary Care |
| Sylviancare Bracknell 124 Access Business Centre, Willoughby Road RG12 8FB Registered manager: Gabriela Moldovan | Tel: 07850 196392 bracknell@sylviancare.co.uk www.sylviancare.co.uk | Domiciliary Care |
| Teonfa Ltd Victoria House, 14-26 Victoria Street, Luton, Bedfordshire LU1 2UA Thatcham office pending Registered Manager: Mrs Gloria Adjarhore | Tel: 01582 730591 admin@teonfacare.org www.teonfacaregroup.co.uk | Domiciliary Care |
| Thames Care Unit 6 Parkside Business Park, Reading, Berkshire RG5 4JB Registered Manager: Chris Spenceley | Tel: 0118 327 6961 chris.spenceley@thamescare.com www.thamescare.com | Domiciliary Care |
| Thamesfield at Home Wargrave Road, Henley-on-Thames, Oxfordshire RG9 2LX Registered Manager: Ms Diana Eitze | Tel: 01491 418133 Fax: 01491 575001 info@retirementvillages.co.uk www.retirementvillages.co.uk | Care Services only for residents of Thamesfield |
| The Homecare People The Overhangs, 59 Peach Street, Wokingham, Berkshire RG40 1XP Registered Manager: Sarah Hazelton | Tel: 01753 983333 sarah@thehomecarepeople.co.uk www.thehomecarepeople.co.uk | Domiciliary Care, Live in care |
| The Leading Care Company Baylis Business Centre, Stoke Poges Lane, Slough, Berkshire, SL1 3PB Registered Manager: Miss Abigail Rosemary Hope Canvin | Tel: (01753) 369977 tlc@theleadingcarecompany.co.uk | Domiciliary Care |

Home Care Agencies

Contact information

| Care Agency | Contact details | Client Group |
|---|---|--|
| The Link Nursing and Care Agency Unit 6, Forest Court, Oaklands Park, Wokingham, RG41 2FD Registered Manager: Mrs Sohila Mostofi | Tel: 01344 488155 email@linknursing.com www.linknursing.com | Domiciliary Care |
| Tonna Care Services Suite 63, Beacontree Plaza, Gillette Way, Reading RG2 OBS Registered Manager: Ms Jackie Dandridge | Tel: 0118 975 9222 Fax: 0118 975 9222 jackie.d@tonnacare.co.uk www.tonnacareservices.com | Domiciliary Care for Elderly, Learning & Physical Disabilities |
| Top Class Quality Services Ltd Office 6, 251 A33 Relief Road, Reading, Berkshire, RG2 ORR Registered Manager: Dr Ezra Chomete | Tel: 01189 596526 or 07456 421867 Email: info@topclassqualityservices.co.uk www.topclassqualityservices.co.uk | Live in care, respite, learning disabilities & mental health |
| Total Health Support & Training Services Suite 46, Beacontree Court, Gillette Way, Reading, Berkshire, RG2 OBS Registered Manager: Mrs Olajumoke Omoniyi | Tel: 0118 987 2035 info@totalhealthandtraining.co.uk www.totalhealthandtraining.co.uk | Domiciliary Care |
| VJ Carers Ltd 25 Boulton Road, Reading RG2 ONH | Tel: 0118 986 8394 vjcarers@hotmail.com | Domiciliary Care |
| Visiting Angels - South Oxfordshire, Berkshire and West Berkshire 13C Horseshoe Park, Pangbourne, Berkshire RG8 7JW Registered manager - Verity Carrington | Tel: 0118 214 5581 Southoxfordshire@visiting-angels.co.uk www.visiting-angels.co.uk/southoxfordshire | Domiciliary Care, live in care |
| Walfinch Windsor & Maidenhead Office 226, Porter Building, Brunel Way, Slough, SL1 1FQ Nominated individual: Mrs Leena Bhupesh Bector | Tel: 01753 983333 | Domiciliary Care |
| Watershed Care Services Ltd Basepoint Business Centre, 377-399 London Rd, Camberley, GU15 3HL Registered Manager: Olayemi Bukola Olayanju | Tel: 01276 40998 Tel: 01276 23232 ola.olayanju@watershedcare.co.uk | Domiciliary Care |
| Whitestone Care Ltd 45 Montague Road, Slough SL1 3RP Registered Manager: Miss Obedingwa Dube | Tel: 0800 085 1254 info@whitestonecare.com www.whitestonecare.com | Domiciliary Care |
| WR Care Services 111Whitby Road, Slough, SL1 3DR Registered Manager: Miss Raluca Felicia Ionescu | info@wrcareservices.co.uk | Domiciliary Care |
| Your Ability - Reading 10 Southern Court, South Street, Reading RG1 4QS Registered Manager: TBA | Tel: 0118 902 7162 info@ability-housing.co.uk www.ability-housing.co.uk | Domiciliary Care |
| Your Ability - Slough 21 Sir Robert Mews, Cheviot Road, Langley, Slough SL3 8ND Registered Manager: Mrs Diana Najoli | Tel: 01753 583042 info@ability-housing.co.uk www.ability-housing.co.uk | Domiciliary Care |
| Your Choice Services (West Berks Mencap) The Slater Centre, Unit E, Hambridge Road Industrial Estate, Newbury, Berkshire, RG14 5SS Registered Manager: Michelle Greenfield | Tel: 01635 778125 info@wbmencap.org www.wbmencap.org | Domiciliary Care / Supported Living |
| Your Serenity Ltd Room 6, 74 Hambridge Road, Newbury, Berkshire, RG145TA Registered Manager: Maria Williams | Tel: 01635 524035 Email: enquiries@yourserenity.co.uk www.yourserenity.co.uk | Domiciliary Care |

Home Care Agencies

Contact information

Homecare Agencies/Rehabilitation (Illness/Injury)

| Care Agency | Contact details | Client Group |
|---|--------------------------------------|--|
| Short Term Support and Rehabilitation Team Town Hall, St Ives Road, Maidenhead, Berkshire SL6 1RF | Tel: 01628 621981 www.rbwm.gov.uk | Domiciliary Care, Rehabilitation (Illness/Injury) |
| Recovery Rehabilitation Reablement (RRR) Observatory House, 25 Windsor Road, Slough, Berkshire SL1 2EJ Nominated Individual: Mr Marc Gadsby | Tel: 01753 476590 | Recovery, Rehabilitation, Reablement (Illness/Injury) |

Community Services - Substance Abuse

| Care Agency | Contact details | Client Group |
|--|---|--|
| Resilience (Windsor, Ascot, Maidenhead) Reform Road, Maidenhead, Berkshire SL6 8BY Registered Manager: Ms Geena Virdee | Tel: 01628 796733 Fax: 01628 683358 admin@resilience-rbwm.org.uk Website: cranstoun.org/service/resilience | Community Services – Substance Abuse |
| Turning Point Elliman Resource Unit, 27 Pursers Close (off Elliman Avenue), Slough, SL2 5DL Registered Manager: Ms Alison Finlay | Tel: 01753 692548 START@turning-point.co.uk http://wellbeing.turning-point.co.uk/slough/ | Community Services – Substance Abuse |
| Via 1 Station Road, Newbury Berkshire RG14 7LP | Tel: 0300 303 4554 west.berkshire@viaorg.uk www.viaorg.uk/services/west-berkshire | Community Services – Substance Misuse |

Hospice Support

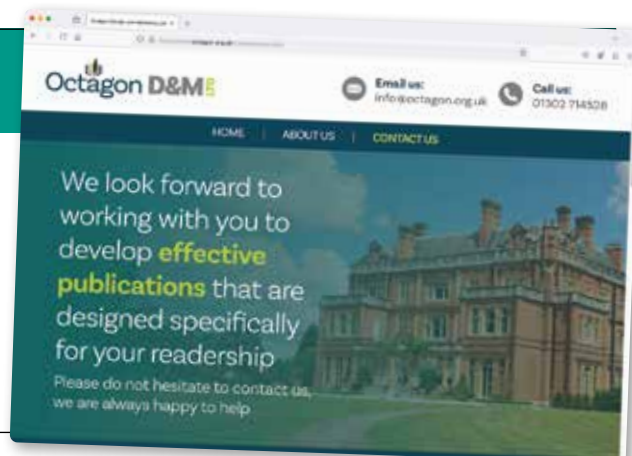
| Care Agency | Contact details | Client Group |
|---|---|-----------------|
| Sue Ryder Duchess of Kent Hospice 22 Liebenrood Road, Reading, RG30 2DX | Tel 0118 955 0400 enquiries.berkshirewest@sueryder.org | Hospice support |

Need to amend your listing?

Homecare owners and homecare agencies

If you need to amend your listing within this Berkshire Care Directory, please fill out the amendment form on the 'contact us' page here:

www.octagon.org.uk



Index to Care Homes

A-Z

| | | | | | |
|---|--------|--|--------|--|----|
| 1 Longmore Road | 39 | Eton House Residential Homes..... | 35 | Purley Park Trust - Yewbank..... | 33 |
| 1 Uppingham Gardens | 24 | Far End Residential Home | 22 | Quality Care Providers (Respite Service)..... | 27 |
| 159 Wensley Road | 24 | Fearnley House | 35 | Quality Care Providers..... | 27 |
| 16 Homeside Close | 38 | Florence House | 28 | Queens Court..... | 38 |
| 188 Whitley Wood Lane | 28 | Forget-me-not Residential Home | 29 | Ravenswood Village - Copper Beech..... | 40 |
| 26 St Barnabas Road | 24 | Fourways Residential Care Home | 22 | Ravenswood Village - Eretz..... | 40 |
| 29 Briants Avenue..... | 24 | Foxleigh Grove Nursing Home | 37 | Ravenswood Village - Kadimah..... | 41 |
| 2a & 2b Mayfair | 24 | Glebelands Care Home..... | 43 | Ravenswood Village - Pamela Barnet..... | 41 |
| 30 Broad Lane | 31 | Haldane House Nursing Home..... | 23 | Ravenswood Village - The Elms | 41 |
| 30 Richmond Road | 24 | Harwood House Nursing Home..... | 37 | Ravenswood Village - The Farmhouse..... | 41 |
| 43 Station Road | 35 | Hazeldene..... | 26 | Ravenswood Village - The Firs | 41 |
| 5, Winston Court | 38 | Heathlands Care Centre | 22 | Ravenswood Village - The Green..... | 41 |
| 87 Pinkneys Road | 35 | Herewards House | 35 | Ravenswood Village - The Orchard..... | 41 |
| 9 Allenby Road..... | 38 | Heronsmede | 35 | Ravenswood Village - The Tagar Centre | 41 |
| Abbeyfield House..... | 24 | Hilltop House | 40 | Ravenswood Village - Tikvah & Tikvah Woodpeckers..... | 41 |
| Abbeyfield Winnersh | 39 | Hillview Farm..... | 32 | Ravenswood Village - Tova..... | 42 |
| Alexandra Grange Care Home | 39 | Hollies Care Home | 33 | R.E.A.C.H. - 1 Yew Tree Road | 29 |
| Apple Hill | 37 | Hungerford Care Home | 34 | R.E.A.C.H. - 178 Lower Cippenham Lane | 29 |
| Applegarth Care Home..... | 29 | Jigsaw Creative Care Ltd | 26 | R.E.A.C.H. - 2a Upton Court Road..... | 29 |
| Appletrees | 31 | Just Homes | 32 | River View Care Centre | 28 |
| Argyles Care Home | 33 | Kestrels | 32 | Rowan Cottage | 33 |
| Ascot Grange | 37 | Lakeside Residential Home | 26 | Salt Hill Care Centre..... | 30 |
| Ashton..... | 39 | Langley Haven Care Home..... | 29 | Sandown Park Care Home | 38 |
| Atbury Manor Care Home..... | 22 | Larchfield | 37 | Seymour House | 29 |
| Austen House | 43 | Larkland House Care Centre | 37 | Shinfield View | 42 |
| Baily Thomas House | 31 | Life Care Corporation Ltd..... | 26 | Signature of Ascot..... | 38 |
| Bayford House Care Home | 33 | Little Heath Court..... | 32 | Signature at Sonning | 43 |
| Beacher Hall Care Home | 28, 33 | Longlea Nursing Home | 37 | St Brendans Care Home..... | 22 |
| Beech House | 39 | Lovat House..... | 40 | St Christopher's Care Home | 22 |
| Beech House Residential Home..... | 22 | Lynden Hill Clinic | 40 | St David's Nursing Home | 23 |
| Belamie Gables..... | 39 | Lynwood Care Centre..... | 37 | St Luke's & The Oaks Residential Home..... | 27 |
| Bickerton House | 23 | Magnolia Lodge..... | 40 | St Mark's Care Home | 38 |
| Birchwood | 34 | Meadowbank Care..... | 35 | Staverton | 42 |
| Bluebell House..... | 43 | Moorlands Rest Home..... | 26 | Stoke House | 29 |
| Boulters Lock Residential Care Home..... | 35 | Mountbatten Grange | 38 | Suffolk Lodge | 42 |
| Boxgrove | 31 | Mulberry Care Ltd..... | 26 | Sunrise Operations | 45 |
| Bracknell Care Home | 23 | Multi-Care | 40 | Thamesfield Nursing Home | 54 |
| Bradbury Cottage..... | 31 | Murdoch House | 40 | Thatcham Court Care Home..... | 34 |
| Braeburn Lodge | 31 | Navara Lodge | 26 | The Boltons | 24 |
| Bramerton | 35 | Newbury Grove Care Home..... | 34 | The Bridgewell Centre..... | 23 |
| Bridge House Nursing Home | 43 | Newton House | 32 | The Donnington Care Home | 34 |
| Buckler's Lodge Care Home | 22 | Nightingales Care Home | 35 | The Manor Care Home | 38 |
| Carisbrooke | 24 | Normanhurst Residential Home..... | 36 | The Mount | 43 |
| Chaffinches | 31 | Northcourt Lodge | 28 | The Old Vicarage..... | 32 |
| Charlotte House | 31 | Notrees..... | 34 | The Rookery Cottage | 42 |
| Cherry Garden Nursing Home..... | 37 | Oak House | 30 | Tregona | 36 |
| Chilmington House..... | 24 | Oaklands | 32 | Valerie's Rest Home..... | 42 |
| Clara Court | 35 | Optalis - Loddon Court..... | 39 | Warren Lodge Care Centre..... | 42 |
| Clayhill Road..... | 31 | Osborne House | 36 | Waymead Short Term Care..... | 23 |
| Common Road | 29 | Oxford House Nursing Home | 30 | West Oak | 43 |
| Coombe House | 24, 31 | Parkside Care Home | 28, 34 | White House | 36 |
| Cornerways | 39 | Parkview..... | 26 | White Lodge Care Home | 36 |
| Dimensions - 2 Dunstan's Drive | 39 | Pembroke Lodge..... | 27 | Wild Acres Care Home | 42 |
| Dimensions - 6 Sadlers Lane | 39 | Peppard House | 26 | Willows Edge | 34 |
| Dimensions - 95 New Wokingham Road | 40 | Pinehurst Care Centre..... | 22 | Winchcombe Place | 34 |
| Dimensions - Parrot Farmhouse..... | 40 | Prince Philip Duke of Edinburgh Court..... | 43 | Windmill Care Centre | 30 |
| Disabilities Trust - 25 Welby Close | 35 | Purley Park Trust - Acorn House..... | 32 | Windsor Care Centre | 30 |
| Dormy House..... | 37 | Purley Park Trust - Duncan House | 32 | Winton House | 36 |
| Down Lodge | 40 | Purley Park Trust - Elizabeth House | 32 | Woodbury House..... | 43 |
| Downshire House..... | 26 | Purley Park Trust - Parry House | 32 | Yew Tree Lodge..... | 27 |
| Downview & The Cottage..... | 31 | Purley Park Trust - Slade House | 32 | Your Choice Services | 33 |
| Edwina Place | 22 | Purley Park Trust - Watson House | 32 | | |

Index to Home Care Agencies

A-Z

| | | | | | |
|--|----|--|----|--|----|
| A2Dominion Care & Support | 44 | D. Osteen Limited | 48 | NursePlus & Carer Plus UK..... | 52 |
| Aaron Abbey Care Services Limited..... | 44 | Diamond Enablement..... | 48 | Ontra Health Care Ltd | 52 |
| A & T Caring Services | 44 | Dimensions East Berkshire and Surrey..... | 48 | Optalis Ltd - Beeches Manor..... | 52 |
| Abicare Services Limited | 44 | Dimensions Bracknell | 48 | Optalis Ltd - Alexandra Place | 52 |
| Abi-Support LTD | 44 | DVL Supported Living Services | 48 | Oracle Medical Care UK | 52 |
| Absolute Care UK..... | 44 | E.C. Care Ltd..... | 48 | Parsons Grange | 43 |
| Agincare Live-in Care Services | 44 | Elegant Care Services | 48 | People Matter Support Services | 52 |
| Alina Homecare | 44 | Eleos Care Ltd | 48 | Poseidon Care..... | 52 |
| All Care Thames Valley..... | 44 | Eniro-care Ltd..... | 48 | Prestige Home Care Ltd | 52 |
| All Seasons Care Services Limited | 44 | Enlightenment Care Services | 48 | Prestige Nursing & Care Bracknell | 53 |
| Ambrose Adrian Healthcare..... | 44 | Eternal Homecare Limited..... | 48 | Privilege Care Ltd | 53 |
| Apex Healthcare Services Ltd | 44 | Evelyn Grace Ltd..... | 49 | Promedica24 UK Ltd | 53 |
| Apex Prime Care..... | 44 | FitzRoy Supported Living - Maidenhead | 49 | Purley Park Trust Ltd..... | 53 |
| Appleberry Care..... | 44 | Focus Support Ltd..... | 49 | Q1 Care Ltd | 53 |
| Ark Home Healthcare | 44 | Gabriel's Angels Limited..... | 49 | Quality Care Providers Ltd..... | 53 |
| Audley Care | 45 | Gardiner's Homecare | 49 | RADIS Community Care (Reading)..... | 53 |
| Baxters Homecare | 45 | Global Care Ltd | 49 | Rainbow Social Care Ltd | 53 |
| Beeloved Home Care | 45 | Goldcrest Care Services Ltd | 49 | Realcare+ Limited | 53 |
| Best Pinnacle Care Ltd..... | 45 | GoodOaks Homecare – Reading & West Berkshire .. | 49 | Recovery Rehabilitation Reablement (RRR)..... | 56 |
| Better Life Care..... | 45 | GP Homecare Ltd..... | 49 | Rees Healthcare Limited | 53 |
| Bloomfield Care Berkshire..... | 45 | GR Response Healthcare Ltd..... | 49 | Rehability UK Community Ltd..... | 53 |
| Blue Angel Care Limited..... | 45 | Halcyon Home Care | 49 | Remedy Support and Recruitment Group Ltd ... | 53 |
| Blue Ribbon Community Care | 45 | Harino Care Ltd..... | 49 | Resilience (Windsor, Ascot, Maidenhead)..... | 56 |
| Bluebee Care Limited..... | 45 | Helping Hands Homecare..... | 49 | Right at Home (Reading & Wokingham District) .. | 53 |
| Bluebird Care (Berkshire) | 45 | Helping Hands Hungerford | 49 | Right at Home (Windsor, Maidenhead & Henley) 53 | |
| Bluebird Care (Reading & Wokingham) | 45 | Helping Hands Newbury..... | 50 | RMB Healthcare..... | 53 |
| Bluebird Care (South Bucks & Slough)..... | 45 | Henley Care Ltd | 50 | Royle Care Limited..... | 54 |
| Bluebird Care (Windsor & Maidenhead)..... | 45 | Heritage Healthcare - Windsor | 50 | Sarah's Carers | 54 |
| Bracknell Forest Borough Council Intermediate Care Services | 45 | Home Helpers Care | 50 | Shine Health Care Recruitment Services Pvt Ltd.. | 54 |
| Canary Care Services (Berkshire)..... | 46 | Home Instead Abingdon, Didcot & Newbury | 50 | Short Term Support and Rehabilitation Team | 56 |
| Care @ Home Newbury Ltd..... | 46 | Home Instead Ascot | 50 | Resilience (Windsor, Ascot, Maidenhead)..... | 55 |
| Care 1st Homecare (Berkshire) | 46 | Home Instead Bourne End..... | 50 | Sorelle Support..... | 53 |
| Care in Your Home Ltd | 46 | Home Instead Maidenhead, Henley & Twyford... 50 | | Sue Ryder Duchess of Kent Hospice..... | 56 |
| Care Outlook Ltd - Slough Extra Care Services .46 | | Home Instead Reading..... | 50 | Superb Healthcare LTD | 54 |
| Care Partners Newbury Ltd | 46 | Home Instead Windsor & Egham | 50 | Support Horizons | 54 |
| Care Response Ltd | 46 | House of Caring | 50 | SureCare (Reading & East Berkshire) | 54 |
| Care Staff Services Ltd | 46 | iCare 2018 Limited | 50 | Surecare Slough Ltd | 54 |
| Careline | 46 | Imperial Breeze Healthcare South East..... | 50 | Sylviancare Bracknell..... | 54 |
| Caremark (Slough & South Bucks) | 46 | Independence with Dignity Support Services Ltd. 50 | | Teonfa Ltd..... | 54 |
| Caremark (West Berkshire & Reading) | 46 | Independent Supported Living & Disabilities Ltd | 50 | Thames Care | 54 |
| Caremark (Wokingham) | 46 | Ivy Care (Reading & Newbury)..... | 51 | Thamesfield at Home..... | 54 |
| CareMatch Ltd | 46 | Kcare Nursing Agency..... | 51 | The Homecare People | 54 |
| Carewell Ltd | 46 | Kharis Solutions..... | 51 | The Leading Care Company | 54 |
| CCS Homecare Services | 47 | Kingwood Trust..... | 51 | The Link Nursing and Care Agency | 55 |
| Chilmington at Home | 47 | Lady Elizabeth House..... | 51 | Tonna Care Services | 55 |
| Choice Supported Living East..... | 47 | Loga Care Ltd | 51 | Top Class Quality Services Ltd | 55 |
| Chrysalis Care Ltd..... | 47 | LovingAngels Care Ltd | 51 | Total Health Support & Training Services..... | 55 |
| Cohen Care Ltd..... | 47 | Lynwood Home Care | 51 | Turning Point | 56 |
| Collaborative Health Care Ltd..... | 47 | Mahogany Care Limited | 51 | VJ Carers Ltd..... | 55 |
| Comfort Harmony Care Ltd | 47 | Makai Care Limited..... | 51 | Via..... | 56 |
| Complete Care Windsor Ltd | 47 | Match Options Ltd | 51 | Visiting Angels - South Oxfordshire, Berkshire and West Berkshire | 55 |
| Concept Care Practice DCA..... | 47 | Mayfair Homecare | 51 | Walfinch Windsor & Maidenhead..... | 55 |
| Consultancy Care Ltd | 47 | Multi-Care Community Services..... | 51 | Watershed Care Services Ltd | 55 |
| County Care Berkshire Ltd | 47 | Mumby's Live-in Care | 52 | Whitstone Care Ltd | 55 |
| County Carers Ltd | 47 | My Homecare Reading..... | 52 | WR Care Services | 55 |
| Creative Support..... | 47 | Nanny Care Services Limited | 52 | Your Ability - Reading..... | 55 |
| Crossroads Care (Reading)..... | 47 | Nest Homecare | 52 | Your Ability - Slough..... | 55 |
| Crossroads Care (Slough)..... | 47 | New Support Solutions Ltd..... | 52 | Your Choice Services (West Berks Mencap)..... | 55 |
| Crossroads Care (West Berkshire) | 48 | Noubles Healthcare Limited | 52 | Your Serenity Ltd | 55 |
| Crossroads Care Wokingham | 48 | Novus Care Limited - Reading..... | 52 | | |



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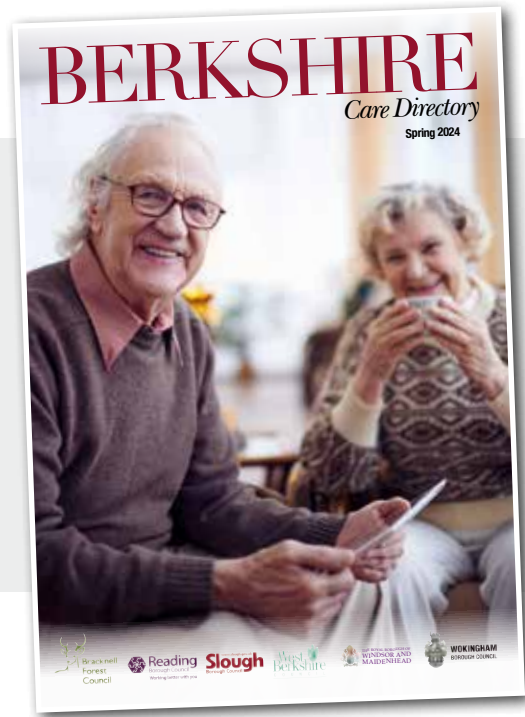
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