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# West Berkshire Joint Health and Wellbeing Strategy

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2017-2020



**NHS**  
Newbury and District  
Clinical Commissioning Group

**NHS**  
North and West Reading  
Clinical Commissioning Group

**healthwatch**  
West Berkshire

 **THAMES VALLEY  
POLICE**

**ROYAL BERKSHIRE  
FIRE AND RESCUE SERVICE**



**West Berkshire**  
C O U N C I L

# Foreword

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Councillor Graham Jones,  
*Chair of the Health and Wellbeing Board*



Dr Bal Bahia,  
*Vice Chair of the  
Health and Wellbeing Board*

We are pleased to present the refreshed health and wellbeing strategy which is the result of development sessions with the local government association. As a board we have agreed to be more focussed and widen the membership to help tackle health inequalities. We plan to reduce harms from alcohol and build community resilience in this coming year.

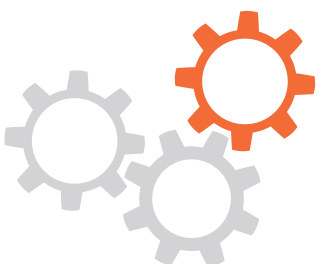
In the development work we have come across a new term called “Systems Leadership”.

It is a way of working where you share the burden of leadership to achieve large scale change across communities at all levels, beyond organisational boundaries, professions and sectors. It involves the users and carers in the design and delivery of services.

It requires sharing leadership with others and coming together on the basis of a shared ambition and working together for solutions.

We are moving from joint working to joint leading between our respective organisations and being able to see the wider picture and interests of the wider system ahead of our own organisational priorities. Reaching this point has required us to develop shared narratives and form strong relationships. We aim to rethink services from the System perspective with users at the centre.

Hopefully you can see this reflected in this refreshed strategy which follows.



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## Introduction and context

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West Berkshire's Health and Wellbeing Board was formally established in 2013 and is a partnership that brings together the leaders of the health and social care system in West Berkshire. The Board is required by legislation to deliver specific responsibilities:

- the production of a Joint Strategic Needs Assessment (JSNA)
- the development of a Health and Wellbeing Strategy
- to encourage and enable integrated working between health and social care.

The JSNA uses current data and evidence about health and wellbeing in West Berkshire, to highlight the health needs of the whole community. It shows how needs might vary for different age groups and identifies health differences for disadvantaged or vulnerable groups. The JSNA also looks at a wider range of factors that help shape the health and wellbeing of individuals, families and local communities such as education, employment, housing, transport and the environment. There is also an inclusion of ward profiles bringing together many available statistics at the ward level.

In West Berkshire the JSNA is being integrated into the District Profile and will become the **District Needs Assessment**, covering all available data sets from all partner organisations and public consultations.

## Key challenges within the JSNA

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The residents of West Berkshire have good health overall and the District is in the top 10% of all localities for health and wellbeing according to the Index of Multiple Deprivation in 2015. Life expectancy is good and above the national and regional averages. Healthy life expectancy is also higher than the national and regional averages.

There is a growing population of older people with a projected increase of 20% of people over 65 years in 2025 (POPPI) and therefore increasing numbers of people with long term conditions, including diabetes, depression and dementia – all projected to carry on increasing. Children with complex conditions are also living longer and those with learning disabilities have life long health and wellbeing needs. The pressure on health, mental health and social care services is growing and there is a need for more carers, better integrated services as well as a necessity for individuals and communities to play a pivotal role in maintaining good health and wellbeing.

There is a significant gap in life expectancy between wards in the district: males: 75.3 years in Victoria ward compared to 85.2 years in Bucklebury. Females: 80.6 years in Thatcham North compared to 90.2 years in Birch Copse. There is a notable challenge for the Health and Wellbeing Board to address this health inequality through the HWS.

These challenges require a variety of approaches to be adopted, including new models of service delivery. The West Berkshire Health and Wellbeing system will focus on health and social care integration to break down barriers to how and where care is delivered. Our communities will be encouraged to become stronger and more resilient, with residents being empowered to take responsibility for living healthier lives. There will be a focus on prevention across all services and tackling inequalities in health through addressing the wider determinants of health across the system

This refreshed strategy is informed by the JSNA, as well as by input from West Berkshire residents and the representative body of Healthwatch West Berkshire who are one of the partners on the HWB. The strategy has also been informed through 'community conversations' across the district where residents have an opportunity to share their views, communicate their needs and demonstrate how they can work in partnership with the statutory and voluntary sectors to improve health and wellbeing for local residents.

## What is a Health and Wellbeing Strategy?

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The Health and Wellbeing Strategy is a long-term strategy for meeting the health and wellbeing needs of the local population, as identified in West Berkshire's District Needs Assessment (DNA). It is a statutory requirement and has been developed by the Health and Wellbeing Board, who will, as systems leaders ensure it is delivered jointly by partners. The partners include West Berkshire Council, Newbury and District Clinical Commissioning Group (CCG), North and West Reading CCG, Public Health and Wellbeing, West Berkshire Healthwatch and the Voluntary Sector. New partners on the Board who deliver outcomes on the wider determinants of health include the Police, the Fire Service and Newbury College.

Statutory guidance on health and wellbeing strategies highlights the importance of setting out a small number of key strategic priorities for action that will make a real impact on people's lives. There should be clear outcomes derived from the DNA, that the board wants to achieve. The strategy must inform commissioning and lead to locally-led initiatives to meet the stated outcomes and address the local needs. CCGs and local authority services and commissioning plans are also required to take account of the priorities set out in their local Health and Wellbeing Strategy.

It is important to recognise that health and wellbeing strategies are not required to cover every health issue facing a local area. The statutory guidance emphasises that this is not about taking action on everything at once, but about setting a small number of key strategic priorities for action. Therefore, not all of the 'needs' that are highlighted in the DNA will be addressed in this Strategy.

The aims that are proposed have been agreed by Health and Wellbeing Board members, based on an understanding of issues in the DNA and wider factors, and the outcomes that they want to achieve for the district. Engagement with service commissioners, providers and users helped to inform these 5 aims.

## Scope and development of the Health and Wellbeing Strategy

This Strategy has been developed within a local, regional, and national context, and an overarching legal framework. It has been informed by, and seeks to align with, the broader strategic priorities of West Berkshire Council, Newbury and District CCG and North and West Reading CCG as well NHS England and Public Health England. This is a strategic document, that sets out a number of high-level objectives in relation to five broad aims. It does not provide detailed information about how the aims will be achieved as this information will be contained in supporting strategies and evidence-based action plans that are developed by the Health and Wellbeing Subgroups.

In West Berkshire, the Health and Wellbeing Strategy is linked at the overarching level to the West Berkshire Council Strategy, the NHS Five Year Forward View and Berkshire West Primary Care Strategy. Other important strategies that underpin and link into the HWS include the Community Safety Strategy, Housing Strategy, Transport Plan, Carers Strategy and others that are still in development.

## The Vision for Health and Wellbeing in West Berkshire

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The Health and Wellbeing Board's ambition is to enable communities to live healthy lives and to close the gap between communities that are doing well and those that need help. We will listen together, deliberate together and make decisions together to overcome barriers and improve opportunities for everyone to support and sustain healthy, independent living.

### Overarching principles that drive the strategy:

- The people of West Berkshire will live longer, healthier lives
- Fewer people will die prematurely
- The gap in healthy life expectancy between the most vulnerable and least well off in our district and the rest will be reduced.

## Key cross cutting themes of the Health and Wellbeing Strategy

The following four themes will underpin all of the priorities that are outlined in the Health and Wellbeing Strategy:

**Integrated care** – working in partnership to ensure that health and social care is personalised and delivered in the right place at the right time, in community settings and close to home wherever possible.

**Prevention** - Improving health and wellbeing by encouraging and supporting West Berkshire residents to take responsibility for improving and maintaining their own health.

**Building Communities together** – enabling communities to be stronger and resilient, solving problems for themselves, working together with partner agencies and the voluntary sector to meet their health and wellbeing needs.

**Tackling inequalities in health** – addressing the wider determinants of health such as housing, unemployment, homelessness, education, social isolation, transport and community safety. Ensuring those who have the most need in our district are as healthy as everyone.

The cross cutting themes will underpin each of the 5 key aims and the 2 shorter term priorities. Services will be integrated and targeted, focusing on prevention and community engagement.



# The Role of the HWB Board

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The Health and Wellbeing Board was established in 2013 with a duty to encourage integrated working between health, social care and other public services in order to improve health and wellbeing outcomes for West Berkshire residents.

It has an important strategic influence on encouraging joined up, integrated and system wide working to improve outcomes for local people.

Public spending has and will continue to reduce by unprecedented levels; therefore, joint working across the public sector and beyond with the voluntary and community sectors and local businesses is essential to ensure those most in need are supported and that people and communities become as independent and resilient as possible.

This significant financial pressure on all public sector organisations results in a challenge to support those in need whilst radically reducing spend. This has provided an increased incentive for collaboration, integration and transformative change in the way public services are delivered, shifting to prevention, community support and early help, enabling residents to live as independently as possible. For health and care, this means having more of a focus on prevention and self-care. The Health and Wellbeing Board is an important systems leader in identifying opportunities to help make these shifts.

Our aim, therefore, is to create stronger, resilient communities so that individuals have less need for interventions from public services. When communities and individuals do need services, these will be delivered at a local level so that people will receive seamless, coordinated and integrated care, without duplication or gaps. In this way resources are used more effectively, and by taking early action the need for long term care can be prevented or delayed.

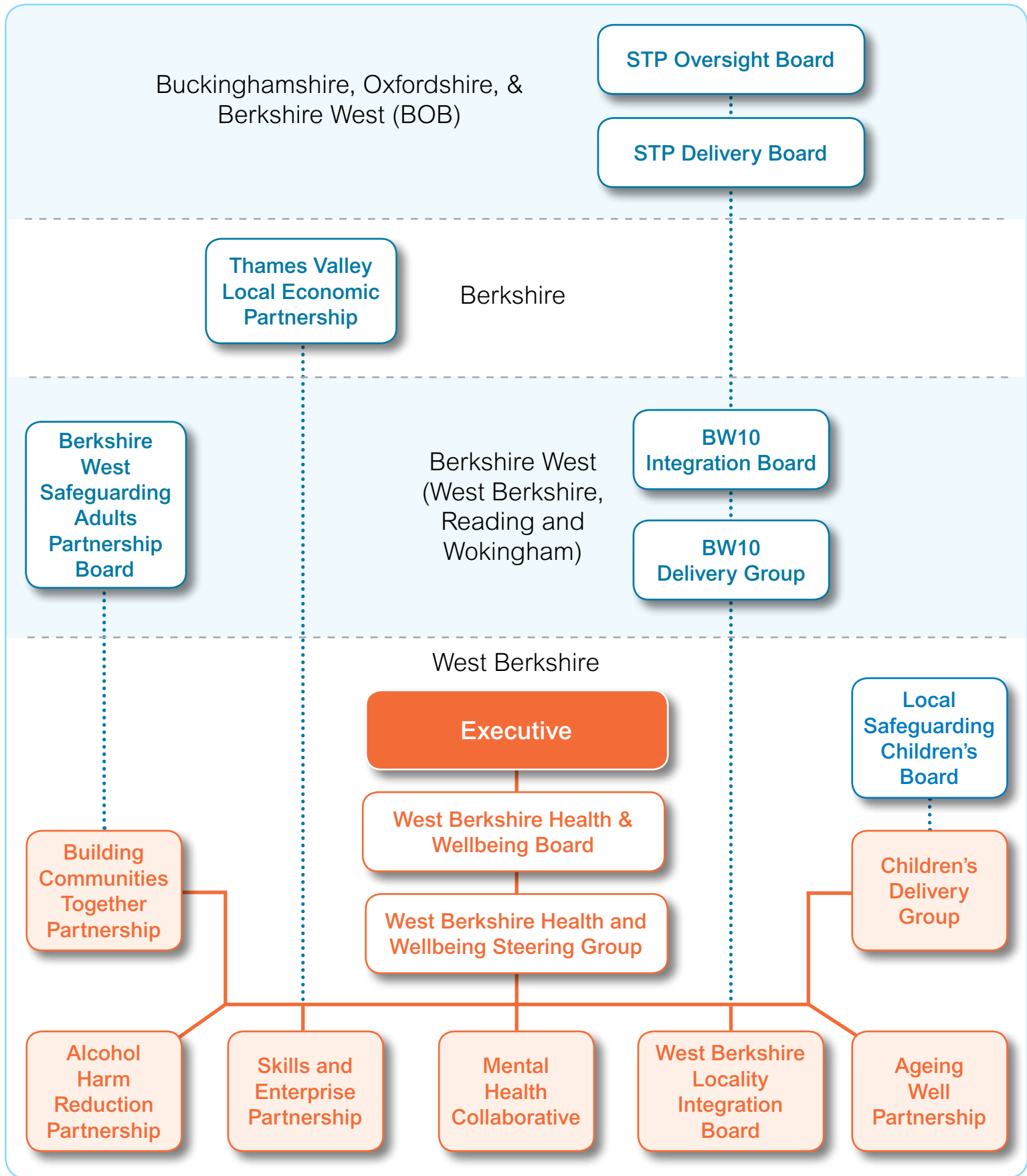
To achieve the Board's overarching aims of increasing healthy life expectancy and decreasing health inequalities, we will take wide ranging actions across West Berkshire to prevent ill health where this is possible and ensure that we reach those most likely to suffer the effects of health inequalities. We will focus on prevention and decreasing the gap for healthy life expectancy between vulnerable groups and deprived communities and the rest. We know that we must also focus on how we deliver our services since those most in need sometimes do not take advantage of what is available. We therefore need to reach out to communities and vulnerable groups and build upon their strengths and assets.

## Governance

The governance of West Berkshire's whole health and wellbeing system is challenging. It is multi-layered and operates at West Berkshire, Berkshire West, and Berkshire levels. The emergence of Sustainability and Transformation Plans (STPs) adds another level of governance on a wider footprint: Buckinghamshire, Oxfordshire and Berkshire West (West Berkshire, Wokingham and Reading).

So that the Board itself can be accountable to its partners and the communities in West Berkshire, it will produce an annual report to summarise its activity and demonstrate delivery of the Health and Wellbeing Strategy.

# West Berkshire Health and Wellbeing System Governance





# How the Health and Wellbeing Systems fit and work together



## Focus of the Health and Wellbeing Board in 2017

The Health and Wellbeing Board has selected two specific priorities from the aims and objectives listed within the strategy to focus their attention in the first year of the strategy refresh. These were decided following meetings and discussions of the Health and Wellbeing Board and the West Berkshire Leaders Group brought together to explore the wider determinants of health.

It was agreed that all partners could be instrumental in reducing alcohol related harm and that a multiagency Alcohol Harm Reduction Partnership should be convened to develop an Alcohol Strategy and action plan for the district addressing all aspects of reducing alcohol related harm including health and wellbeing and crime prevention.

In recognition of West Berkshire Council's financial context and the need to work differently with communities, the Building Communities Together Programme has run community conversations in specific areas including Calcot, Greenham, Burghfield, Mortimer, North Thatcham, Hungerford and Lambourn to connect with these communities and support them to become stronger and more resilient. The Health and Wellbeing Board will support this work and bring together community focused programmes in different agencies to facilitate a cohesive effort to further build community resilience across the district.



# Health and Wellbeing Aims and Objectives for 2017-2020

## Give every child the best start in life

- Decrease the educational attainment gap between children on free school meals and the rest
- Reduce childhood obesity
- Improve educational and health outcomes for Looked After Children
- Support the health and wellbeing of young carers

## Support mental health and wellbeing throughout life

- Promote the emotional health and wellbeing of children
- Promote positive mental health and wellbeing for adults
- Prevent suicide and self-harm for adults and young people
- Decrease social isolation
- Ensure early assessment of and good provision of care for those with dementia

## Reduce premature mortality by helping people lead healthier lives

- Reduce alcohol related harm across the district for all age groups
- Increase uptake of NHS Health Checks
- Support residents to stop smoking and reduce substance misuse
- Support residents to be more physically active, achieve a healthy weight and eat a healthy diet

## Build a thriving and sustainable environment in which communities can flourish

- Increase the number of Community Conversations through which local issues are identified and addressed
- Ensure that housing is of good quality, accessible and affordable.
- Improve rural access to services
- Decrease levels of air pollution in areas that need it
- Increase the number of reports of Domestic Abuse and reduce the number of repeat incidents of abuse reported to Thames Valley Police

## Help older people maintain a healthy, independent life for as long as possible

- Prevent falls and ensure integrated care for those who have sustained a fall
- Maximise independence for older people and those with long-term conditions
- Ensure good end of life care is available and residents are able to die where they



Tackling Health Inequalities

Cross cutting themes

Prevention

Building Community Resilience

Integration



## How we will deliver the strategy

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The Health and Wellbeing Board is a strategic board, that is required to use the information available, their collective knowledge and expertise plus what residents say is important to them to provide leadership, direction and challenge. They will use their influence to encourage everyone who lives, works and provides services in the district to work together to improve health and wellbeing and to reduce inequalities in partnership.

All of the partners on the Health and Wellbeing Board have agreed the strategy and will reflect it within their organisational plans and work. The board will assess commissioning plans against the health and wellbeing aims set out in this strategy and hold commissioners accountable for performance. This is a statutory requirement. In addition, all organisations represented agree to shape their own strategies in order to coherently underpin and help deliver the Joint Health and Wellbeing Strategy. This demonstrates a whole system that is driven by the HWB.

All relevant plans will also be formulated with regard to the District Needs Assessment and be developed to achieve against outcomes within the National Outcomes Frameworks including Adult Social Care, NHS and Public Health. In addition to demonstrate progress in delivery, West Berkshire's Health and Wellbeing Board will require all partners to contribute to a Joint Annual Report each year.

Planning will be developed with communities so that their needs are understood and joined-up services are designed around the needs of local populations. Communities will be enabled to take ownership and responsibility for promoting community health and wellbeing, making best use of community assets and leadership to create local solutions. Vulnerable members of the community will also be supported to be healthy and have strong social connections,

Integration and public engagement will be the key in the delivering of the Joint Health and Wellbeing Strategy

### Public engagement

Our vision is for community engagement that will drive change for the benefit of patients, service users and the public as a whole. The public, individually and collectively, will be able to participate as equal partners in the development of their own health and wellbeing and of the overall health and wellbeing system

The HWB has agreed a Community Engagement Strategy to help to improve health and social care services and the public's health and wellbeing more generally. Through engaging directly with communities we will increase democracy and accountability and generate direct benefits to participants from engaging. This direct engagement with communities will help build stronger, more self-reliant communities.

The benefits of working together with communities include saving money by reducing duplication and achieving economies of scale; increasing effectiveness through sharing skills and capacity; achieving outcomes which may not have been possible without community input; developing deeper insight into the needs and views of residents; opening up opportunities for collaboration and innovation.

The principles of good engagement will be adhered to: open, representative, informed, two-way, realistic, regular and ongoing and impactful.

Goals for the first 2 years within the strategy included:

- Communications and engagement teams of the partner organisations will meet regularly to scan for opportunities and plan and organise jointly for the period ahead.
- Engagement activities will be better co-ordinated and aligned e.g. Health and Wellbeing Hot Focus sessions, annual plans and calendars, plus online list of all consultations resulting in a publicly accessible register of consultations and engagement activities.
- Early public engagement on key strategic issues will be carried out including Health and Wellbeing Strategy, Better Care Fund, new models of care.
- One joint consultation exercise in the first year will be carried out.

A multi-agency Health and Wellbeing Communication and Engagement Group (CEG) now operates to co-ordinate engagement and communication with communities, working to achieve the aims of the Community Engagement Strategy.

In addition community engagement will also be accomplished through work that is already happening across the district: holding Community Conversations, plus interacting with Parishes and building on Parish Plans. The new Building Communities Together Partnership will lead on much of this work in the first instance.

## Integration

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Integrated working needs to happen in different ways. This includes horizontal integration – through the development of multidisciplinary teams, vertically – through joint structures and budgets and enabling integration – through seamless working.

**Horizontal integration** means the development of multi-disciplinary teams based in community based clusters, working across community health, social care, mental health, the voluntary and community sector and friends and family networks to provide integrated and accessible care. This will mean health and social care services are wrapped around the individual.

**Vertical integration** is the development of joint working arrangements, joint decision making structures, pooled or aligned budgets and shared staffing arrangements

### Enabling integration

Shared workforce strategies

Better use of technology to improve communication – Connected Care etc.

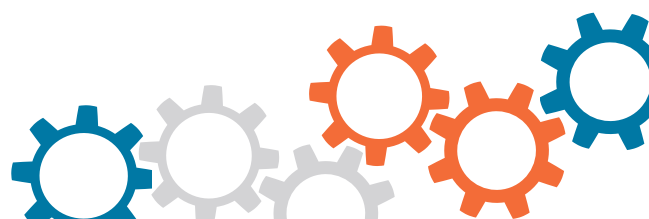
Record sharing

Shared market position statements

Shared plans for better use of estates – co-location of multidisciplinary teams

New commissioning models that focus on prevention, developing community resilience and integration, focusing on whole population approaches

More co-operative working with voluntary and community sector to deliver and sustain interventions.



## West Berkshire examples of integration

The leaders of the 10 Health and Unitary Authority partners, known as the Berkshire West 10, have developed a direction setting vision around integration which formed the basis for a Pioneer Bid in 2013. Despite being unsuccessful with this bid, the 10 partners are united in their ambition to undertake a methodical and systematic journey towards more integrated care for the people we serve. The integration programme presents an opportunity now underpinned by the Better Care Fund to test different models of integration across different settings and care groups.

It has been agreed as a partnership we will make commissioning decisions based on what works best for our communities. This may be across the West of Berkshire (West Berkshire, Reading and Wokingham) or on a more local level. All the work will need to deliver the following:

- Enable us to respond to the needs of our local populations by targeting services to give the greatest impact on health and social care outcomes
- Address the views expressed by our local populations of how they wish services to be provided through partnership and co-production
- Avoid duplication, focus on strengths and ensures value for money & efficiency
- Promote further health and social care integration where a case for change is made
- Where appropriate we will combine resources, sharing best practice and expertise

Extensive work is already underway in the frail elderly pathway, which was identified as a key Integration work stream. This Berkshire West wide work stream forms the backbone of system change and our local West Berkshire BCF schemes are critical to delivering a number of elements. Below are the West of Berkshire work streams underway:

1. **Connected Care** – Technology leads across the organisations are actively working to establish robust mechanisms that allow us to communicate and share information more effectively. As well as looking at systems that support organisations delivering health and social care we are also at technological solutions to support patients and services to live independently.
2. **Care Homes project** – The locality community health teams will respond within 2 hours of receipt of a referral or within 2 hours of a patient returning home from A&E. The Rapid Response and Treatment provides increased and targeted Community Geriatrician input, including active treatment interventions including crisis support and the use of telehealth to support those at risk of admission
3. **Workforce** – this project is focusing on how we develop the workforce and improve recruitment to create resilience.
4. **Home first** – this project aims to create consistency in discharge arrangements across the West of Berkshire.
5. **Carers integrated commissioning** – the focus is on creating a common offer for information advice and support services to all carers across the West of Berkshire.

Locally in West Berkshire we are working towards the second phase of establishing a Joint Care Provider. Our focus has been to streamline the discharge arrangements for patients in West Berkshire and enhancing them so support is available 7 days a week. This has involved bringing together three teams to work together so that the patient is the central focus and any support or care provided is wrapped around them. The changes we have made mean that we are much quicker in making contact with a patient and understanding what they need and can access resources more effectively across health and social care.

## Accountability for health and wellbeing progress in West Berkshire

The five aims that are the focus for the HWB for this strategy refresh will have specific objectives that will be agreed by each Health and Wellbeing subgroup. Action plans will be developed to achieve against the objectives and progress monitored.

A Health and Wellbeing Steering Group has been set up to act on the Board's behalf to develop new ways of working and to ensure that all subgroups and partnerships work better together for Health and Wellbeing. Sub-groups of the HWB will report back to the Board through the Steering Group on a regular basis.

The Board are also empowered by law to encourage organisations involved in delivering services that affect health (such as education, housing, employment, transport, planning and the environment) to work closely with those who plan and deliver health and care services and with the Health and Wellbeing Board itself

### The HWB will ensure that progress is being made through the following subgroups:

Aim	Delivery Group
Giving every child the best start in life	Through the Children's Delivery Group
Support mental health and wellbeing throughout life	Through the Mental Health Collaborative
Reduce premature mortality by helping people lead healthier lives	Through Public Health and Wellbeing, Clinical Commissioning Groups and the multi-agency network - the West Berkshire Healthy Lifestyle Network. In addition the West Berkshire Alcohol Harm Reduction Partnership will take forward the work on alcohol.
Build a thriving and sustainable environment in which communities can flourish	Through a variety of groups and partnerships including the Building Communities Together Partnership and the Skills and Enterprise Partnership.
Help older people maintain a healthy, independent life for as long as possible	Through the Ageing Well Partnership and West Berkshire Locality Integration Board

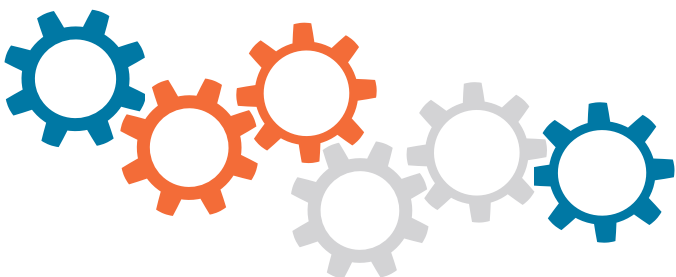
The Berkshire West 10 Locality Board and the Adult and Children's Safeguarding Boards will inform and guide work of all the subgroups that are focused on the Aims and objectives within the Health and Wellbeing Strategy.

## How will we know we are making a difference?

The overarching principles that drive this strategy are:

- The people of West Berkshire will live longer, healthier lives
- Fewer people will die prematurely
- The gap in healthy life expectancy between the most vulnerable and least well off in our district and the rest will be reduced.

Sub groups will report their progress to the Health and Wellbeing Board on a regular basis to report the outcomes they have changed. The HWB, as the Health and Wellbeing System Leaders, will hold the sub-groups and partners to account for the delivery of his strategy





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